

## Making requests

Write the conversation in the correct order.

Thank you.  
Here you are. That's eight euros fifty.  
That's six, seven, eight euros and fifty cents.  
We're from Berlin. Could we have the German guidebooks?  
Yes, they are.  
Yes, please. Could I have two of those guidebooks?

**A:** Hello, can I help you?

**B:** <sup>1</sup> \_\_\_\_\_

**A:** <sup>2</sup> \_\_\_\_\_

**B:** <sup>3</sup> \_\_\_\_\_

**A:** <sup>4</sup> \_\_\_\_\_

**B:** Oh, sorry. Are these in English?

**B:** <sup>5</sup> \_\_\_\_\_

**A:** <sup>6</sup> \_\_\_\_\_

Complete the conversation with the replies in the box.

Yes, please. here you are Yes, of course.

**A:** Excuse me. Do you speak English?

**B:** (a) \_\_\_\_\_. Can I help you?

**A:** Can I buy a ticket to Kusadasi, please?

**B:** For today?

**A:** (b) \_\_\_\_\_.

**B:** Do you want a return ticket?

**A:** No, thank you. Can I have a single, please?

**B:** Yes, (c) \_\_\_\_\_.

**A:** Thanks.