



Luna Makes an Appointment



A: Hello. My name's Richard. May I have your name, please?

B: My name is Luna Harris.

A: Thank you. What's your date of birth?

B: My birthdate is May 17, 1996.

A: Great. What is your cell phone number?

B: It's (204) 362-9999.

A: And your address?

B: My address is 1234 Robin Drive.

A: Okay. And your OHIP number?

B: I'm sorry. I didn't understand.

A: No problem. The number on your health card?

B: Oh, ok. It's 987-654-321.

A: Next Friday at 1:00. Will that work for you?

B: Yes. Friday at 1:00 is good.

Comprehension. Choose the best answer: YES NO

1. Luna gives the agent her name. YES NO
2. Her date of birth is May 19, 1967. YES NO
3. Her cell phone number is (204) 999 -3629. YES NO
4. Her address is 1234 Robin Drive. YES NO
5. Her health card number is 987-654-321. YES NO
6. Next Friday at 1:00 will work for her. YES NO