

Customer Service

Name

Date

Multiple choice

Circle the correct answer.

1. The part of the computer which allows you to type the information into the computer.
 - A. Mouse
 - B. Monitor
 - C. Keyboard
 - D. CPU
2. This key makes capital letters and symbols while you are holding it down.
 - A. Soft return
 - B. Space bar
 - C. Enter key
 - D. Shift
3. This key erases everything to the left of the insertion point.
 - A. Delete
 - B. Enter key
 - C. Backspace
 - D. Shift key
4. What type of device is the keyboard?
 - A. Output
 - B. Typing
 - C. Input
 - D. Storage
5. Which of the following devices can be classified as hardware?
 - A. Monitor, Word, and Internet Explorer
 - B. Keyboard, mouse, and monitor
 - C. Keyboard and windows
 - D. All of the above
6. A _____ is an electronic device that manipulates information, or data. *
 - A. Hardware
 - B. Software

C Computer

7 is any part of your computer that has a physical structure, such as the keyboard or mouse. It also includes all of the computer's internal parts. *

A Computer

B Hardware

C Software

8 A _____ is a computer that serves up information to other computers on a network. *

A Server

B Hardware

C Software

9 _____ is any set of instructions that tells the hardware what to do and how to do it. Examples include web browsers, games, and word processors. *

A Computer

B Software

C Server

10 Data is defined as

A Unorganized facts

B Organized facts

11. Identify the following device



A Output

- B Input
- C Storage

12. the following is an device



- A Input
- B Output

13. The following device is an



- A Output
- B Input

