1.TAKE AN OPINION. 2.KEEP RELATIONSHIPS. 3.BUILD YOUR EYES OPEN. 4.WORK INFORMATION. 5.MANAGE A SITUATION. YOUR TIME. 6.FORM 7.PROCESS AN OPEN MIND. 8.GIVE **UNKNOWNS. BOTH WAYS.** 9.WEIGH UP 10.KEEP YOUR SKILLS. 11. READ THE PROS AND CONS. 12.BUILD YOU AN INSIGHT.