

1

2

3

4

I am writing to complain about a mobile phone that I bought from your shop in Broad Street last week.

Although the quality is excellent, the instructions on the screen are in Chinese and I can't understand them.

I am returning the mobile phone with this letter. I would be grateful if you could repair the fault or replace the mobile phone.

I look forward to hearing from you.

5

6

Lee Electronics

35c Broad Street

London SE4 7TG

17 Green Close

London

NW3 8SX

Yours faithfully

Dear Sir or Madam

5th May 2021

Mark Brown

Mark Brown