

### Reading Part 1

Read the texts. Choose the correct answer for each question.

1.



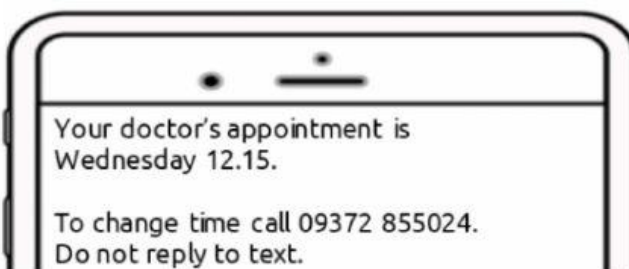
- a) Someone will get a taxi for you.
- b) Wait for your taxi at the desk.
- c) Your taxi is outside the main door.

2.



- a) This shop opens every day of the week.
- b) This shop sells very good fresh food.
- c) This shop is cheap.

3.



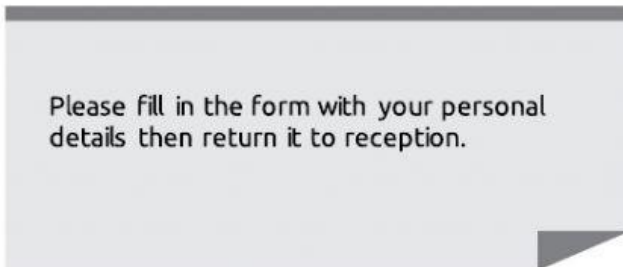
- a) The doctor wants to change your meeting time.
- b) Text the doctor for an appointment.
- c) Your doctor will see you on Wednesday.

4.



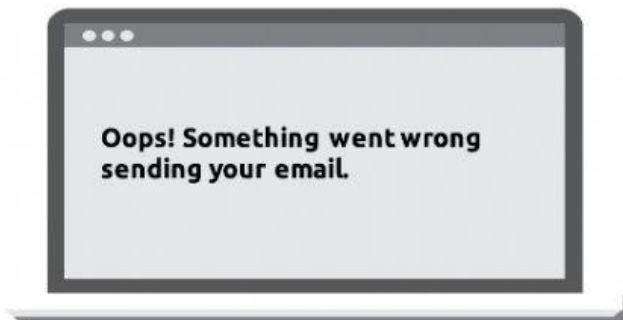
- a) The company's new website is not ready yet.
- b) You cannot visit this company's website now.
- c) The company's website is now at a different address.

5.



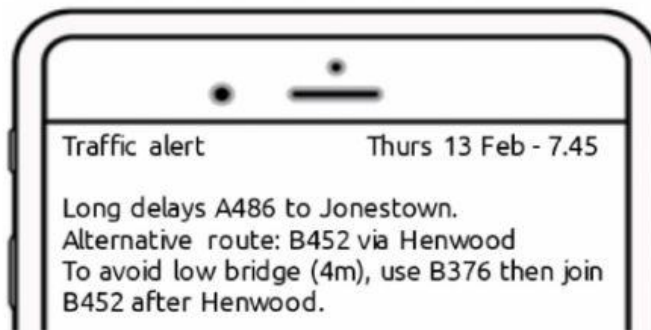
- a) You need to give some information about yourself.
- b) The receptionist can help you complete the form.
- c) Ask at reception for the form you need.

6.



- a) You can read new messages here.
- b) There's a problem with your webmail.
- c) Connect to the internet with your password.

7.



- a) A faster way to Jonestown is to go through Henwood first.
- b) There are problems on all roads into Jonestown.
- c) To miss the low bridge, tall lorries must stay on the A486.

### Reading Part 2a

Read the text. Choose the correct answers to complete the text.

#### Interesting jobs: zoo keeper

Are you tired of working in an office? Then why don't you **(1)** ..... a zoo keeper? There are about 50 zoos and wildlife parks in the UK plus many more wildlife reserves and animal rescue centres. All of them are full of cute animals to **(2)** .....

As **(3)** ..... as feeding the animals and making sure they have everything they need, zoo keepers have to get their hands dirty, and clean out the animals' enclosures daily. They also educate the visitors by answering their questions and may even **(4)** ..... talks to school groups.

Zoo keeping can be a hard job. Keepers work weekends and public holidays, summer and winter, **(5)** ..... the job can also be wonderful, especially when an animal shows it can trust you. There's no other job like it!

1.   a) try  
      b) change  
      c) become
2.   a) grow up  
      b) look after  
      c) come round
3.   a) much  
      b) soon  
      c) well
4.   a) give  
      b) hold  
      c) make
5.   a) when  
      b) as  
      c) but

## Reading Part 2b

Read the text. Choose the correct answers to complete the text.

### How to deal with a lazy co-worker

Do you have a work-shy workmate? Does their lack of motivation **(1)** ..... the performance of your whole team down? Although you may be **(2)** ..... to go straight to your boss, more subtle strategies may not only solve your problem but might even earn you a promotion.

Leading by **(3)** ..... may well be the best option, as having a conscientious attitude yourself can inspire other people. However, it is also worth looking at the situation from the other person's point of view. Perhaps they feel ill-equipped for their role but are too proud to ask for help. Offering assistance and adopting a helpful, coaching style with your colleague will undoubtedly be noticed by your boss and can only benefit you in **(4)** ..... of experience.

If you have tried these approaches and still feel it is essentially a laziness issue, then it is probably time to **(5)** ..... it with your boss.

1.   a) drop  
      b) drag  
      c) draw
2.   a) tempted  
      b) interested  
      c) attracted
3.   a) model  
      b) example  
      c) standard
4.   a) terms  
      b) means  
      c) regards
5.   a) introduce  
      b) suggest  
      c) raise

## Reading Part 2c

Read the text. Choose the correct answers to complete the text.

### Sustainable Fashion

With consumers being more environmentally conscious than ever, it's no surprise that sustainability has become a familiar refrain in the fashion industry. But are brands **(1)** ..... on it?

Among mass-market apparel brands and retailers, only 1% of new products introduced in the first half of this year were tagged sustainable, according to a recent study. "Apparel companies still have a long way to go to **(2)** ..... the demand for sustainability," said the report, which polled 64 global sourcing executives with the combined buying **(3)** ..... of \$100 billion.

The higher cost and more limited availability of sustainable materials is an issue of major concern for fashion brands. **(4)** ....., more than half of the industry players want at least half of their products to be made with sustainable materials within the next five years.

Why do sustainability and transparency surface as fashion executives' top focus? Well, getting sustainability right will pay **(5)** ..... as consumers are demanding it. The report found that online searches for 'sustainable fashion' have tripled over the past three years.

1.   a) Fulfilling  
     b) delivering  
     c) committing
2.   a) reach  
     b) touch  
     c) meet
3.   a) command  
     b) faculty  
     c) power
4.   a) Nonetheless  
     b) Furthermore  
     c) Notwithstanding
5.   a) benefits  
     b) dividends  
     c) gains

### Reading Part 3

Read the sentences. Choose the correct word to fill the space.

1. Henry is ..... tired to do any more work today.
  - a) very
  - b) really
  - c) too
2. They sell all ..... of things at the market.
  - a) sets
  - b) sorts
  - c) ways
3. At the weekend it's important to ..... a rest.
  - a) have
  - b) do
  - c) make
4. .... of the three models did the customers prefer?
  - a) What
  - b) Who
  - c) Which
5. Make sure you arrive at the store early in order to ..... advantage of the amazing discounts.
  - a) take
  - b) get
  - c) make
6. The report includes a ..... range of opinions from employees at all the company's branches.
  - a) clear
  - b) deep
  - c) broad
7. The management finally gave ..... to the workers' demands for more pay.
  - a) in
  - b) away
  - c) up

8. David Greenhowe and Carol Jones, whose contracts end next month, are to be offered ..... positions.
- a) remaining
  - b) permanent
  - c) certain
9. The engineering firm knew the workers would rather have a pay ..... than lose their jobs.
- a) cut
  - b) loss
  - c) fall
10. As part of our effort to ..... security in the building, new ID cards will be issued next week.
- a) tighten
  - b) close
  - c) save
11. The ideal candidate will have a keen ..... for detail as they will be required to check advertising copy.
- a) head
  - b) eye
  - c) sense
12. Everyone in the department takes it in ..... to answer the phones during the lunch hour.
- a) turns
  - b) goes
  - c) changes
13. At the end of the meeting you will have the opportunity to ..... any matters you wish to discuss.
- a) break out
  - b) tell off
  - c) bring up
14. .... how few people were working on the project, it was completed relatively quickly.
- a) Providing
  - b) Considering
  - c) Regarding

15. Neither the CEO nor any other member of the senior management team was available to ..... on the takeover.
- a) state
  - b) declare
  - c) comment
16. There was ..... opposition to the building of three hundred new homes from the general public.
- a) fierce
  - b) thick
  - c) sharp
17. Sales figures remained poor in the first two quarters but they had ..... by the third quarter.
- a) bounced back
  - b) jumped in
  - c) leaped out
18. The company is looking for someone who knows the computer system ..... and out, and can train others to use it.
- a) through
  - b) over
  - c) inside
19. The modest apartment was a ..... from the house he had grown up in.
- a) far cry
  - b) big ask
  - c) tall order
20. The high ..... of nursing staff at the hospital is an ongoing recruitment issue.
- a) breakdown
  - b) comeback
  - c) turnover
21. The details in the report ..... little resemblance to the facts on the ground as we found them.
- a) bear
  - b) carry
  - c) admit