



GESTION EMPRESARIAL 2026889

Please choose or write the correct answer

1. How would you say ? “¿puedo preguntar su nombre?” (formal)
  - a. Can I ask your name?
  - b. Could I ask your name?
  - c. May I ask your name?
2. What's L.A.S.T ?
  - a. Laugh –act-sing –talk
  - b. Listen-apologize-solve-thank
  - c. Listen-ask-say-thank
3. How would you say ? “gracias por su paciencia”
  - a. Thanks for your understanding
  - b. Thanks for your patience
  - c. Thanks a lot
4. How would you write? “we are doing everything we can to resolve your problem quickly”  
• \_\_\_\_\_
5. How would you write? “ entiendo su frustracion”  
• \_\_\_\_\_
6. How would you write ? “Entiendo completamente”  
• \_\_\_\_\_
7. Listen and choose the correct answer <https://voca.ro/1b4cXTjVW9XR>
  - a. I can't definitely help you with that
  - b. I can definitely help you with that
  - c. I can definitely help you with this
8. Listen and choose the correct answer <https://voca.ro/189JfxJv6PN1>



a. I'm so glad to be a part of it  
b. I'm so glad to be of help  
c. I'm so glad to be with you

9. **How would you write? "se lo aseguro"**  
• \_\_\_\_\_

10. **Write what you listen** <https://voca.ro/1mf8zaaj9Q6Y>  
• \_\_\_\_\_

11. **What's the correct modal to say: "usted debe estar callado en la biblioteca" (obligation)**  
a. You should be quiet in the library  
b. You may be quiet in the library  
c. You must be quiet in the library

12. **What's the correct modal to say: "ellos deberian participar mas"**  
a. They shouldn't participate more  
b. They should participate more  
c. They could participate more

13. **What's the correct modal to say: "he podria contestar"**  
a. She could answer  
b. He could answer  
c. He couldn't answer

14. **What's the correct modal to say: "puede que mi amigo asista"**  
a. My friend might assist  
b. My friend may assist  
c. My friend may not assist

15. **Which sentence is more informal?**  
a. Can I go out from the meeting?  
b. Could I go out from the meeting?  
c. May I go out from the meeting?

