

1. You want to call your friend and ask for help with your maths homework. However, s/he is out at the moment. Leave a message on his/her answering machine and wait for him/her to call back.

**What do you say?**

- A) Hi, this is Jane. Can you call me as soon as you receive my message?  
B) Jane speaking. I want to help you with your maths homework.  
C) I'm sorry, I am out now.  
D) Maths homework is difficult for me.
2. You want to invite one of your friends to your barbecue party. You call him and he refuses your invitation because he has some guests. What do you say to him?

- A) I'm sorry to hear that.  
B) That sounds awesome.  
C) See you there.  
D) I am sorry, I can't make it.

3. I. Hello, Tim. How is it going?  
II. Sure, I am getting her.  
III. I'm waiting.  
IV. Fine, thanks. May I speak to Lilly, please?  
V. Hi, this is Tim calling.

**Put the sentences in the correct order.**

- A) V-I-IV-II-III      B) V-I-II-III-IV  
C) III-II-I-IV-V      D) III-I-V-IV-II

4. **Bill** : Hello, Bill speaking.  
**Eren** : Hello, Bill. This is Eren. How is it going?  
**Bill** : Great, thanks.  
**Eren** : Do you have any plans on Saturday afternoon?  
**Bill** : I can't hear you very well, Eren. I guess there is a problem with the connection.

**Which one is the synonym of underlined sentence?**

- A) Have a nice a day.  
B) See you later.  
C) The Internet connection doesn't work.  
D) Take care of yourself.

5. My son, Eric can't use smart phones or pay phones. He dislikes sending letters, so he usually keeps in touch with his friends by sending emails.

**Which one does Eric use to communicate with his friends?**

- A)  B)   
C)  D) 

6. Today, most of the children know how to use the smart phones, tablets and computers. For example, my son, Taha, plays online games, searches for information, downloads some documents and prints them. If he has homework, he scans a photo and prints it out in full color. Last week, he lost his photos and he was very angry and sad. We went to the computer store and he bought DVDs and hard disc to save his documents.

What can't Taha do on the Net?

- A) He plays online games on the Net.
- B) He saves the documents.
- C) He shares something on the Net.
- D) He learns new things on the Net.

7. **Merve** : Hello. Mrs. Yıldız speaking.  
**John** : Hello, can I speak to Buse, please?  
**Merve** : Could I ask who's calling?  
**John** : John Timber. I'm her classmate.  
**Merve** : ----  
**John** : No problem. I'm waiting.

Which one can be suitable for the blank?

- A) I'm sorry, I didn't understand.
- B) Could you repeat that, please?
- C) She is here now.
- D) Can you hold on a moment, please?

8. Ashley is an 8<sup>th</sup> grade student. When she has homework, she always searches for information by using the computer. She never goes to the library or reads books. Also, she hardly ever uses her own smart phone or parents' phones.

What does Ashley mostly use for learning information?

- A) A smart phone
- B) The computer
- C) Books
- D) The libraries

Answer the questions (9-10) according to the passage below.

Teenagers are using mobile phones to contact with their families and friends. They are getting into the sophisticated technology day by day. However, does their need to communicate upset others? The answer is "No.". Here are some tips on how to be kind while using a mobile phone. It can be rude to make calls and to send or receive messages when you have other people around you. So don't use your mobile phone in public places! If you need to use it, your conversation shouldn't disturb anyone. What is more, it is better for all mobile phone users to limit the number of times their phone rings.

9. When we are in a public place, we - - - .
- A) shouldn't try to be polite on the phone
  - B) need to upset other people around us
  - C) should use our mobile phones more
  - D) should pay attention not to disturb anyone
10. Which one can be the best title of the passage?
- A) Using Social Networks
  - B) Tips on How to Be Rude
  - C) Mobile Phone Etiquette
  - D) Upsetting Other People

By Fatih Atik



1. **Secretary** : Hello. It's White Agency. How can I help you?

**Eren** : - - - - ?

**Secretary** : Of course. Hold on, please. I'll put you through immediately.

**Which one can be suitable for the blank?**

- A) May I ask who is calling
- B) Can I speak to Mr. White, please
- C) Could I take your name and number, please
- D) I can't hear you well. Can you repeat it

2. We use mobile phones to - - - -.

**Which one can be suitable for the blank?**

- A) put them down
- B) push the buttons on a telephone
- C) dial the numbers
- D) communicate with other people

3. **Sandra** : Can you show me how to - - - - the smart phone?

**Betty** : Sure. Have you got a phone - - - - ?

**Sandra** : Yes, here it is.

**Betty** : OK, it's very easy. Oops, this phone is - - - -. Let's try the other one.

**Which one is extra when we fill in the blanks?**

- A) card
- B) use
- C) out of order
- D) hang up

4. Your mother's mobile phone rings and you pick it up. The caller is your dad and after saying hello to you, he says he wants to talk to your mum. At that time, your mother comes in and she is available.

**What do you say to your father?**

- A) Dad is on the phone.
- B) I will put you through her.
- C) Hold on a second. I will get her.
- D) Would you like to leave a message?

5.



Mary



Emily



Jack



Tom

My mobile phone is broken. I can't use it now however, I should call my friend immediately to say that I will be late for the meeting. I can't send a fax or a letter, either. I have a phone card and I am going to use the pay phone.

**Who am I?**

- A) Jack
- B) Emily
- C) Tom
- D) Mary

- 6.
- I. Yes, please. Can you say that Roger called? I'll try again later.
  - II. No. She's out at the moment. I'm her mother, Maria. Can I ask who is calling?
  - III. In about an hour, I think. Would you like to leave a message?
  - IV. This is Roger. I am her classmate. Do you know what time she'll be back?
  - V. Hello. Is that Tina?

Put the sentences in the correct order.

- A) V-II-IV-I-III
- B) IV-I-II-III-V
- C) IV-V-II-I-III
- D) V-II-IV-III-I

7. **Tim** : Hi, Sam. This is Tim speaking. Do you have any plans for the weekend?
- Sam** : Hello, Tim. I can't hear you well. I think the signal is weak.
- Tim** : Are you going to do anything at the weekend?
- Sam** : Oh, not really. Why?
- Tim** : Would you like to play tennis on Saturday?
- Sam** : Cool! I am looking forward to it.

According to the phone conversation, Sam ----.

- A) suggests Tim to play tennis
- B) couldn't understand Tim at first
- C) refuses Tim's offer
- D) is busy on Saturday

8. **Mia** : Hello, Mia speaking.
- Emma** : Hello, could I speak to Mrs. Janet, please?
- Mia** : - - - - Would you like to leave a message?
- Emma** : Could you ask her to call me, please? My number is 741234567.

Which one can be suitable for the blank?

- A) I'm sorry, she is not available at the moment.
- B) Can you hold on a moment, please?
- C) Wait a minute, please.
- D) She isn't busy at the moment.

9. **Fatih** : May I talk to Mr. Persie?
- Belly** : - - - - , I will put you through him.

Which one can be suitable for the blank?

- A) He has gone out
- B) Please, don't hang up the phone
- C) He isn't available now
- D) The phone is out of order

- 10.
- I. OK, then. Have a nice day.
  - II. No thanks, I will call later.
  - III. Hello, Jenny speaking.
  - IV. I am afraid, she isn't. Would you like to leave her a message?
  - V. Hi, this is Fatih calling. Is Angel there?

Put the phone conversation in the correct order.

- A) III-V-II-IV-I
- B) V-III-I-II-IV
- C) I-III-V-II-IV
- D) III-V-IV-II-I



1. **Secretary** : Good afternoon. International Gym Center.

**Sandy** : Hello, may I speak to Thomas White, please?

**Secretary** : Hold on, please. I'll get him if his line isn't engaged.

**Sandy** : I'm waiting.

Which one is the synonym of the underlined sentence?

- A) I'll put you through him if he isn't busy.
- B) I'll get him if he isn't available.
- C) He is busy now, so I can't connect you.
- D) I don't want to speak with Thomas White.

2. Police officers mostly use these tools to communicate with each other. These tools have no wires and they are easy to carry.

Which one do police officers use?

- A) 
- B) 
- C) 
- D) 

3.

- I. It is 856214.
- II. Sure. What is it?
- III. Sorry, can you repeat the number?
- IV. I want her to call me. My number is 856214.
- V. Hi, it is Yasin calling. Can I leave a message for Mrs. Diamond?

Put the phone conversation in the correct order.

- A) IV-III-I-II-V
- B) V-II-IV-I-III
- C) IV-V-II-I-III
- D) V-II-IV-III-I

4.

New Message	
To	david_06@mail.com
Cc	Bcc
Subject	Illness
<p>Hi David!</p> <p>I'm worried about you because you haven't come to school for two days. What's the matter with you? Please, write me soon. I'll call you later.</p> <p>Katie</p>	
<p>Send</p>	

We understand from the email that - - - .

- A) Katie hasn't come to school for two days
- B) David is worried about Katie
- C) Katie wants to learn what happened to David
- D) David will call Katie later

5. **Taha** : Hello, Taha speaking.  
**Ruby** : Hello, could I speak to Mr. Yıldız, please?  
**Taha** : I'm sorry, he's not available at the moment. Would you like to leave a message?  
**Ruby** : Yes, please. - - - - ?  
**Taha** : Could I take your name and number, please?  
**Ruby** : This is Ruby Yale. My number is 839 315 46.

Which one can be suitable for the blank?

- A) Can I ask who's calling  
B) Can you put me through him  
C) Could you ask him to call me, please  
D) What's your phone number

6.

What do you do when you need to communicate with your friends?



Teacher



I can send emails.

Brad



I can play online games.

Daniel



I can call them.

Cindy



I send text messages to them.

Tina

Who gave the wrong answer to teacher's question?

- A) Tina.                      B) Daniel.  
C) Cindy.                    D) Brad.



7.

People have improved many different methods to communicate with each other since ancient times. Egyptian people, for instance, invented paper and hieroglyphics around 2900 BC, and they changed the ways of communication in that area. Public speaking, drama and philosophy were very important in ancient Greece, so the Greeks were very good at them. Later, the Romans invented the Roman alphabet and it changed the ways of communication a lot. The invention of printing press in the 14th century allowed people to improve new ways of thinking.

Which one can be the best title of the passage?

- A) How We Communicate?
- B) Communication Today
- C) The History of Communication
- D) The Life Style of Ancient Greeks

8. Robert : Hi, it is Robert calling. May I speak to Eddy, please?

Eva : Hello, Robert. I am sorry, - - - You can call two hours later. He will be at home then.

Robert : OK, thanks a lot. I will call back then.

Which one can be suitable for the blank?

- A) he is not available now.
- B) he isn't engaged at the moment.
- C) hold on a second.
- D) may I ask who is calling?

Answer the questions (9-10) according to the passage below.

Richard : Hello, Richard speaking.

Peter : Hi, Richard, this is Peter. Is your father in?

Richard : Hang on a minute, please. I'll get him.

Martin : Hello, Peter.

Peter : Hi, Martin. Do you have a plan this afternoon? I have two tickets for the soccer match between Konyaspor and Fenerbahçe. Would you like to come with me? It's in the Torku Arena Stadium.

Martin : Sure. I'd like to. What time is it going to start?

Peter : At 7:00 pm.

Martin : Great. So let's meet at the stadium at 5:45.

Peter : OK. Bye.

Martin : See you.

9. Who connects the phone to Richard's father?

- A) Peter.
- B) Richard's father.
- C) Martin.
- D) Richard.

10. Peter invites Martin to the match because Peter - - - - .

- A) has an extra ticket
- B) dislikes soccer matches
- C) meets Martin at the stadium
- D) will get Martin

1. **Tom** : Hello, Tom speaking.  
**Pelin** : Hi, Tom, this is Pelin. Is your sister in?  
**Tom** : Hang on a minute, please. I'll get her.  
**Mary** : Hello, Pelin.  
**Pelin** : Hi, Mary. Do you have a plan for this afternoon? I have two tickets for a concert. Would you like to come with me?  
**Mary** : Sure. I'd like to. What time is it going to start?  
**Pelin** : At 5 pm. Don't be late.  
**Mary** : Good. So let's meet at 4:45.  
**Pelin** : OK. Bye.

Find the sentence in the phone conversation that shows Pelin invites Mary.

- A) Is your sister in?  
B) What time is it going to start?  
C) Would you like to come with me?  
D) Do you have a plan this afternoon?

2.



Find the sentence in the messages that shows Bill refuses the offer.

5.

- A) I am sorry to hear that.  
B) See you. Goodbye.  
C) Not bad, thanks.  
D) I would love to, but I can't.



- 3.
- I. All right. Goodbye.
  - II. Good morning. Can I speak to the manager, please?
  - III. I'm afraid, Mr. Smith isn't available now. Can I take a message?
  - IV. Good morning. Barclays Office. How can I help you?
  - V. Thanks. I'll call back later.

**Put the phone conversation in the correct order.**

- A) II-IV-III-I-V
- B) IV-II-III-V-I
- C) IV-III-II-I-V
- D) II-III-V-IV-I

4. **Erva** : Hello, it's Erva calling. May I speak to Lilly, please?

**Nancy** : I am sorry. She isn't available now. Would you like to leave a message?

**Erva** : No, thanks. I will call back later.

**Find the sentence that shows Lilly can't talk on the phone at the moment.**

- A) It is Erva calling.
- B) May I speak to Lilly, please?
- C) She isn't available now.
- D) No, thanks.

5. **Allie** : Hi, this is Allie calling. May I speak to Mr. Atik, please?

**Bill** : OK. He is in his office and available now. - - - -

**What can Bill say to connect Allie to Mr. Atik?**

- A) You can't talk to him now.
- B) Would you like to come?
- C) Don't disturb him anymore.
- D) I am putting you through.

6. **Samuel** : Hi, this is Samuel calling. Is Katie at home?

**Mark** : Hang on a minute, Samuel. I'll get her.

**Samuel** : Thanks.

**Katie** : Samuel? Is that you?

**Samuel** : Yeah, Katie. Are we going to the match tomorrow as we planned?

**Katie** : I'm afraid, we can't. My pen friend, Tim is coming tomorrow.

**Samuel** : Oh, that's too bad. I don't want go to the match alone. Shall we meet at the "Light Café" instead?

**Katie** : That sounds great. We'll wait for you there at 11 am tomorrow. Is that OK?

**Samuel** : Cool. See you!

**Which one is suitable for the blank according to the dialogue?**

**Samuel** - - - - .

- A) will meet Katie and Tim tomorrow
- B) will go to match tomorrow with Katie
- C) talked with Katie first
- D) likes going to match alone