

# THIS IS Social English



## Arriving in London

### 1. Vocabulary: in a hotel

a. Match the words and symbols.



the bar

a single room

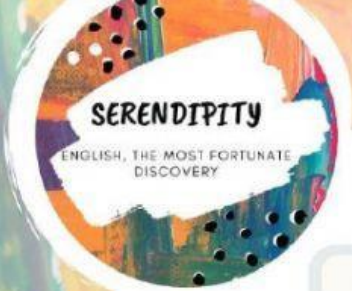
a double room

the ground floor

Reception

the lift





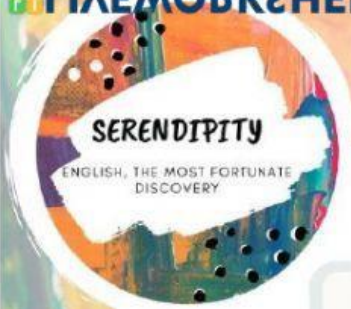
b. Listen and check. 1.43

## 2. Introduction

a. Watch the video

b. Who are they?





c. Mark the sentences T (true) or F (false).



1. Rob lives and works in London.
2. He's a writer for a magazine.
3. The name of his magazine is London 20seven.
4. Jenny is British.
5. She's an assistant editor.
6. It's her second time in the UK.

d. Say why the F sentences are false.

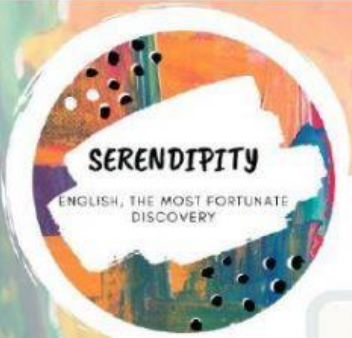
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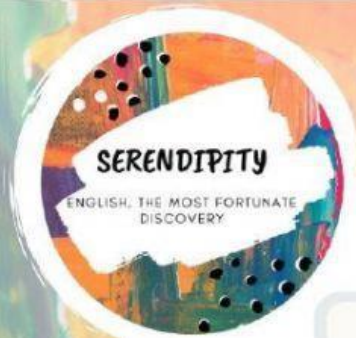


### 3. Checking in

a. Watch the video.

b. Answer the questions.

1. What is Jenny's surname?
2. What is her room number?



c. Complete the dialogue



))) You Hear	You Say
Good evening, madam.	Hello. I have a reservation. My name's Jennifer <input type="text"/>
Can you <input type="text"/> that, please?	<input type="text"/>
For five nights?	Yes, that's right.
Can I have your passport, please?	Just a second...Here you are.
Thank you. Can you sign here, <input type="text"/> ? Thank you.	
Here's your <input type="text"/> .	
It's room 306, on the third floor.	
The <input type="text"/> is over there.	The lift? Oh, the elevator.
Yes. Enjoy your stay, Ms Zielinski.	Thank you.

d. Vocabulary: British & American English. Greetings.



### **British and American English**

*lift* = British English    *elevator* = American English

*z* = /zed/ in British English, /zi:/ in American English

### **Greetings**

*Good morning* = > 12.00    *Good afternoon* = 12.00 > 18.00

*Good evening* = 18.00 >    *Good night* = Goodbye (when you go to bed)

*Madam* = a polite way to greet a woman

*Sir* = a polite way to greet a man

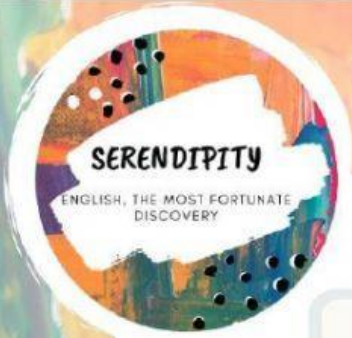
e. Can you .....? / Can I have .....?

#### 4. Jenny talks to Rob

a. Watch the video.

b. Mark the sentences T (true) or F (false)

1. Jenny has a coffee.
2. She is in London on business.
3. The waitress is German.
4. Jenny phones Rob Walker.



- 5. Jenny is tired.
- 6. Their meeting is at 10.00.

c. Say why the F sentences are false.


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d. Offers and invitations.

 **Would you like...?**  
*Would you like a coffee?      Yes, please.*  
*Would you like another tea?      No, thanks.*  
**We use *Would you like...?* to offer somebody something.**  
**We respond *Yes, please* or *No, thanks*.**

e. Social English Phrases

**Social English phrases**  
*I'm here [on business].*      *This is [Rob. Rob Walker].*  
*I'm from [New York]. What about you?*      *That's perfect.*  
*No problem.*      *It's time for bed.*  
*Is that [Jennifer]?*