



1. **Shop assistant:** Hello. How can I help you?

Customer 1: I have a rash on my hand.

Shop assistant: Let me see? Try this lotion and wear gloves when you wash the dishes.

Customer 1: Thank you.

2. **Customer 2:** Can you give me something for my cold?

Shop assistant: Do you have a high temperature?

Customer 2: I have a sore throat and a headache.

Shop assistant: Take these pills, 3 times a day. Go to bed, keep warm and have plenty of hot drinks.

Customer 2: Thank you.

3. **Customer 3:** My child has lice.

Shop assistant: Oh dear! Here is some lotion and a special comb. Comb her hair with it in the morning and at bedtime.

Customer 3: Thank you.

Read and fill in the blanks. Be careful with your spelling.

1. **Shop assistant:** Hello. How _____ I help you?

Customer 1: I have a _____ on my _____.

Shop assistant: Let me _____? Try this lotion and wear gloves when you _____ the dishes.

Customer 1: Thank you.

2. **Customer 2:** Can you _____ me something for my _____?

Shop assistant: Do you _____ a high temperature?

Customer 2: I have a _____ throat and a headache.

Shop assistant: _____ these pills, _____ times a day. Go to _____, keep warm and have plenty of _____ drinks.

Customer 2: Thank you.

3. **Customer 3:** My child _____ lice.

Shop assistant: Oh dear! Here is _____ lotion and a special comb. Comb her hair with it in the _____ and at _____ time.

Customer 3: Thank you.

