

I've been a nurse for fifteen years. After I finished nursing school, I worked at a hospital for a while. But when I saw a documentary about the situation in Africa, I decided I needed to do more to help people. I became a volunteer and spent ten years helping people in countries with wars and terrible diseases. I wish the world was a better place.

Anyway, during a short trip home to visit family and friends, something terrible happened. I was walking down a street in the city centre when I heard a loud noise. Then I saw two men running from a bank and getting into a car. I immediately ran into the bank to see if I could do anything to help. There, I found a security guard on the floor. They had hurt him very badly. Someone had called for an ambulance, but I wasn't sure it would arrive in time. So, I did what I could to save his life. I used all the skills I had learnt from my time as a volunteer. And in the end, that is what saved his life.

I returned to Africa the week after. While I was there, a friend sent me a copy of the local newspaper, and I was amazed to see a story in it about me being a hero. It put a smile on my face, but I'm not really a hero. It's all part of the job.

- Fran became a volunteer because she saw a TV programme.
- Fran decided to stop being a volunteer and come home.
- 3. Fran saw two men putting the stolen money into a car.
- 4. The bank robbers injured a security guard.
- 5. Fran called for an ambulance.
- The security guard survived because of Fran's skills.
- Fran didn't know she was in the newspaper until she returned to Africa.
- 8. The security guard sent Fran a thank-you letter.

