

B. Somebody is calling to ask about training courses and is listening to a recorded message. Listen to the message and complete the advertisement below.

## Top-class Training Courses

FOR AGES: (1) \_\_\_\_\_



### COURSES

AVAILABLE: - Building/construction  
- (2) \_\_\_\_\_ training  
- (3) \_\_\_\_\_

And many more!

WE OFFER: - Seminars

- (4) \_\_\_\_\_  
- Distance learning

All students receive a certificate  
at the end of the course

What are you waiting for?

C. Now you will hear the caller speaking with a call centre agent. Listen and complete the caller's notes.

### Top-Class training

- course: (1) \_\_\_\_\_
- qualifications needed?  
(2) \_\_\_\_\_
- course lasts (3) \_\_\_\_\_ weeks
- (4) \_\_\_\_\_ lessons per week (Tuesdays and  
(5) \_\_\_\_\_)
- Mewbury College
- fees: (6) \_\_\_\_\_

**LIVEWORKSHEETS**