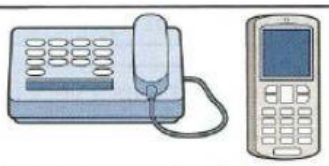
69 I can **use the phone**

A Phone vocabulary

Phone numbers	**What's your phone number?** ~ It's 245731. **What's your mobile number?** ~ It's 07700 900 796. **What's the (area) code for** Liverpool? ~ It's 0151. 	
Phone verbs	You **call** or **ring** someone. PT **rang**	= **phone** someone
	You **text** someone.	= **send** someone a **text (message)** e.g. CUL8R = see you later
	You **take a message.**	= take information during a phone call and give it to someone else
	You **leave a message.**	= give information to someone on the phone who then gives it to someone else
Phone problems	The **line** is **engaged/busy.**	= the person you phoned is speaking **on the phone** already
	The person **is out/isn't in.**	= not there
	It's the **wrong number.**	= you make a mistake with the number
	The **battery's flat** on the mobile.	= no electricity

1 **Same or different? Write *S* or *D*.**

▶	He phoned/rang his sister.	S
1	What's your phone/mobile number?	
2	… two six oh/zero four …	
3	I left/took a message.	
4	I'm sorry, she isn't in/'s out.	
5	The line was busy/engaged.	
6	I texted him/sent him a text.	

spotlight **Saying phone numbers**

Say each number, e.g. 245731 is ***two four five seven three one***.
Say **double** when two numbers are the same, e.g. 33 = ***double three***.
For '0', say **oh** or **zero**, e.g. 602448 is ***six oh/zero two double four eight***.

2 **Complete the dialogues with one word in each space.**

1 Did you ▶ r<u>ing</u>..... Jo this morning? ~ Yes, but the line was e..... . I'll p..... her later.
2 What's your phone n..... ? ~ It's 345489. And the c..... for Oxford is 01865.
3 Did you c..... Sue last night? ~ Yes, but she was o..... , so I left a m..... . I r..... her mobile too, but I think the b..... was flat.
4 Hello, can I speak to Charlie, please? ~ Sorry, you've got the w..... number.

3 ABOUT YOU **Write your answers, or ask another student.**

1 What's your phone number, area code and mobile number? .....
2 Who do you ring most often? .....
3 How long do you spend on the phone every day? .....
4 Do you text a lot? If so, who to? .....

LIVEWORKSHEETS

B Phone conversations

Laura (L) is phoning Brenda (B).

B Hello?
L **Is that** Brenda?
B Yes, **speaking.**
L Oh, hello. **This is** Laura, Laura Freebairn.
B Hi, Laura, how are you?
L I'm fine thanks. Is Jessica in, please?
B Yes, **just a moment** – I'll **get** her for you...

Anton Jackson (AJ) is speaking to a receptionist (R).

R Hello?
AJ Oh, hello, **can I speak to** Mr Ellis, **please**?
R I'm sorry, but he's out **at the moment. Who's calling**?
AJ **It's** Anton Jackson.
R Right, and do you want to leave a message?
AJ Yes, please. Can you tell him I'll **ring** him **back** this evening?
R Of course, no problem.
AJ Thanks very much. Goodbye.

4 Tick (✓) the correct response.

▶ Can I speak to Sam, please?
He's not in at the moment. ☑ He's not in just a moment. ☐

1 Hello?
Speaking. ☐ Oh, hello, is that Kamal? ☐

2 Can I speak to Lia Ponte, please?
Just a moment. ☐ It's Natasha. ☐

3 Hello, is that Galina?
Oh, hello, this is Carla. ☐ Speaking. ☐

4 Hello, this is Angela Brandt.
Oh, hello, how are you? ☐ Who's calling? ☐

5 Complete the conversations.

1 A Hello?
B Hello. ▶ Is that Marisa?
A Yes, (1) _____.
B Oh, hello. (2) _____ _____ Dagmar.
A Oh, hello, Dagmar.
B Is Mikki (3) _____, _____?
A I'm sorry, he's out at (4) _____ _____.
Can I take a message?
B Yes, please. Tell him I'll (5) _____ him _____ after lunch.

2 A Hello?
B Oh, can I (6) _____ _____ Tibor, please?
A Yes, (7) _____ _____ moment. I'll (8) _____ him for you.

3 A Hello?
B Oh, hello. (9) _____ _____ Joanna?
A Yes, (10) _____.
B Hello, Joanna, (11) _____ 's Rudy.
A Hi, Rudy. How are you?

Glossary

Is that Brenda? NOT ~~Are you Brenda?~~
speaking = Yes, this is Brenda.
This is Laura OR **It's Laura** NOT ~~I am/Here is Laura~~
just a moment wait a minute
get someone go and find someone and bring them to the phone
at the moment now
Who's calling? This is the polite way to ask 'Who are you?'
ring/phone/call someone back phone someone again

LIVEWORKSHEETS