

Point A. Complete the conversation using modal verbs

Getting a Room for the Night

Desk clerk: Good evening. _____ I help you?

Guest: Yes, please. I'd like a room for the night.

Desk clerk: Would you like a single room, or a double room?

Guest: **May** I have a single room?, please. How much is the room?

Desk clerk: It's \$55 per night.

Guest: _____ I pay by credit card?

Desk clerk: Certainly. We take Visa, MasterCard and American Express. _____ you fill in this form, please?

Guest: Do you need my passport number?

Desk clerk: No, just an address and your signature.

Guest: (fills out the form) Here you are. _____ I have my key please?

Desk clerk: Here's your key. Your room number is 212. I _____ send you a bottle of champagne for courtesy!

Guest: Thank you.

Desk clerk: Thank you. If you need anything, dial 0 for the reception area. Have a good stay!



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Point B. Read each sentence. Is the person asking permission, making a request, or making an offer? Choose A, B, or C.

1 Can I sit here? **A** asking permission **B** making a request **C** making an offer

2 I will find you a taxi. **A** asking permission **B** making a request **C** making an offer

3 Can I get you a drink? **A** asking permission **B** making a request **C** making an offer

4 May I see your tickets, please? **A** asking permission **B** making a request **C** making an offer

5 Can we take pictures here? **A** asking permission **B** making a request **C** making an offer