

CUSTOMER SERVICE: LISTENING TO NON-NATIVE ACCENT

NAME:

ID:

PART 1

You are going to listen to people from different countries talking, please answer the questions next to each person.



The person is talking about an issue, how did he overcome it?



The person is talking about dress codes, what does she say about it?

PART 2

Now you are going to listen to a woman asking a question to a person. After that, please answer the questions.



3. What is the question asked by the woman?

4. What is the answer provided?