2 USEFUL LANGUAGE

Saying *excuse me* and *I'm sorry*

a Match 1–2 with meanings a–b.

1 Excuse me, please.	a She wants to say there's a problem.
2 Excuse me, but …	b She wants to ask someone to move.

b 07.15 **Pronunciation** Listen to 1 and 2 in 2a. Notice how the intonation goes down ↘ in 1 but goes down and then up ↘↗ in 2.

c Look at 1 and 2 in 2a. What do you say when … ?

a you want to tell your teacher you don't understand something
b you want to leave the room but another student is in front of the door

d *Very*, *really* and *so* can all be added to the expression *I'm sorry*. Do you say the words before or after *sorry*?

I'm sorry I took your seat.

e 07.16 Match 1–5 with a–e. Listen and check.

1 I'm so sorry I walked into you.	a I didn't feel well.
2 I'm really sorry I'm late.	b I was in a meeting.
3 I'm sorry I didn't answer your call.	c I missed my bus.
4 I'm sorry I didn't come.	d My hands were wet.
5 I'm very sorry I broke your cup.	e I didn't see you.

f Tick (✓) the correct replies when people say they're sorry.

1 ☐ That's all right.	4 ☐ Excuse me, please.
2 ☐ That's OK.	5 ☐ It doesn't matter.
3 ☐ No problem.	6 ☐ Don't worry.

g 07.17 Put sentences a–f in order to make two short conversations. Listen and check.

a ☐ **A** No problem. They all look the same.
b [1] **A** Excuse me, but I think that's my coat.
c ☐ **B** Is it? I'm so sorry. I took the wrong one.

d ☐ **A** Don't worry. The seat numbers are hard to read.
e ☐ **B** Oh dear. I'm very sorry. I thought this was number 35.
f [1] **A** Excuse me, but I think this is my seat.

h In pairs, practise the two conversations in 2g.

LIVEWORKSHEETS

7C EVERYDAY ENGLISH
Excuse me, please

Learn to say *excuse me* and *I'm sorry*
- S Showing interest
- P Emphasising what we say

1 LISTENING

a Ask and answer the questions.

1 Do you like going away for the weekend?
2 Where do you like going?
3 What do you like doing there?
4 Do you like going alone or with family and friends?

b Answer the questions about picture 1.

1 Where's Annie?
2 What do you think happened with Annie and the woman?
3 What do you think ... ?
   a Annie says
   b the woman says

c 07.13 Watch or listen to Part 1 and check your answers in 1b.

d Answer the questions about picture 2.

1 Where are Annie and Leo?
2 How do you think Annie and Leo feel? Why?
3 What do you think happens next?
   a Leo gets off the train.
   b Leo gives Annie his seat.
   c Leo helps Annie put her bag on the shelf.



e 07.14 Watch or listen to Part 2 and check your answers in 1d.

f 07.14 Watch or listen to Part 2 again. Underline the correct answers.

1 *Annie* / *Leo* booked a seat.
2 *Annie* / *Leo* didn't check the seat numbers.
3 *Annie* / *Leo* takes a different seat.



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