1 Listen. What does she buy? Check ☑.

pears  ☐

bananas  ☐

apples  ☐

2 Listen again. Who says what? Write C (Customer), SP (Salesperson), or B (Both).

1 Excuse me. _____

2 Can I help you? _____

3 Please. _____

4 I'm sorry. _____

5 Anything else? _____

6 Thank you. _____

7 How much is that? _____

8 Have a nice day. _____

LIVEWORKSHEETS