

Questions 11-13

Part 2

Choose the correct letter A, B, or C.

Becoming a volunteer for ACE

11. Why does the speaker apologise about the seats?
A. They are too small.
B. There are not enough of them.
C. Some of them are very close together.
12. What does the speaker say about the age of volunteers?
A. The age of volunteers is less important than other factors.
B. Young volunteers are less reliable than older ones.
C. Most volunteers are about 60 years old.
13. What does the speaker say about training?
A. It is continuous.
B. It is conducted by a manager.
C. It takes place online.

Questions 14 and 15

Choose TWO letters, A-E.

- Which TWO issues does the speaker ask audience to consider before they apply to be volunteers?
- A. Their financial situation.
B. Their level of commitment.
C. Their work experience.
D. Their ambition.
E. Their availability.

Questions 16 and 20

What does the speaker suggest would be helpful for each of the following areas of voluntary work?
Choose FIVE answers from the box and write the correct letter, A-G, next to questions.

Helpful things volunteers might offer

Area of volunteers work

- Fundraising (16)
- litter collection (17)
- Playmates (18)
- Story club (19)
- First aid (20)

Choose an option to fill each blank.

- A. Experience on stage
- B. Original, New ideas
- C. Parenting skills
- D. An understanding of food and diet
- E. Retail experience
- F. A good memory
- G. A good level of fitness