



1. Choose the correct response.

1. **A:** Does that include breakfast? **B:** - _____
Let me check what we have available. At 9 p.m. No, I'm sorry it doesn't.
2. **A:** How far away is the restaurant? **B:** - _____
It's about ten minutes by car. No, it isn't. The farther the better.
3. **A:** I'd like to book a room, please. **B:** - _____
OK. Can I book it then? Yes, we are always full. Sure. When for?
4. **A:** How about joining me for a game of tennis? **B:** - _____
No, I am in love with you. Yes, that's good! Sure, I'd love to!
5. **A:** Can I book it, please? **B:** - _____
It's £65. No, the books are on the second floor. Certainly. What name, please?
6. **A:** How can I help you? **B:** - _____
I'd like to make a reservation. I like helpful people. Single, please.
7. **A:** We look forward to seeing you. **B:** - _____
You don't say so. OK. Thank you. Yes, of course.
8. **A:** We have a room on the 2nd floor. **B:** - _____
Your booking reference is 3545699. How far is it? How much is it per night?
9. **A:** Do you want a single or double room? **B:** - _____
12th May for three nights. A double, please. We are three.
10. **A:** Can I have your name, please? **B:** - _____
Yes. We're two people. Here is my card. Yes, I have.

2. Use the sentences to complete the dialogue. One sentence isn't necessary.

- *Let's take a look.*
- *It's really itchy and painful.*
- *Now, what seems to be the problem?*
- *What should I do?*
- *Put them in three times a day for five days.*
- *Please come in and take a seat.*

A: Hello, Miss Brown. _____

B: OK, thank you.

A: _____

B: Well, I went swimming a few days ago and now my ear really hurts.

A: Oh dear. _____. Oh, yes, it's red and swollen inside. I think it's infected.

B: Oh. _____

A: I'll give you a prescription for some ear drops. _____

B: OK, thank you, Doctor.

A: You're welcome. Goodbye.