

UNIT 3 | STAYING IN HOTELS | PREVIEW + LESSON 1

1 Look at the hotel bill. Then answer the questions.

Mr. Philip Paul
11 Rue Ravignan
Place Emil Goudeau
75018 Paris, France
CLUB ONE MEMBER # PP2139

ROOM 1631
ARRIVAL 09/14
DEPARTURE 09/16
TIME 15:52

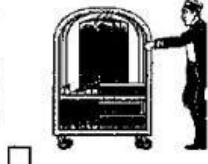
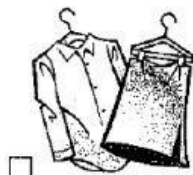
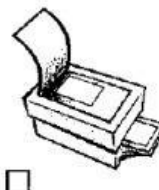
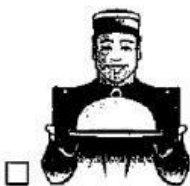
**NOVA
HOTEL**

DATE	REFERENCE	DESCRIPTION	AMOUNT
9/14	13:13	Local Call	Free (Club One member)
9/14	08:32	Overseas Call	40.34
9/14	3036	Internet access	Free (Club One member)
9/14	2765	Laundry	36.00
9/14		Room 1631	179.00
9/14	3036	Internet access	Free (Club One member)
9/14	2762	Room Service	18.92
9/15	2762	Room Service	26.45
9/15	09:52	Local Call	Free (Club One member)
9/15	428	Photocopies	Free (Club One member)
9/15	3036	Internet access	Free (Club One member)
9/15	758	Local Fax	Free (Club One member)
9/15		Room 1631	179.00
9/15	09562	Airport Shuttle	30.00
BALANCE			509.71
VAT 7.00%			35.68
TOTAL INCLUDING VAT			545.39

- What date did Mr. Paul check in? _____
- How much did he pay for phone calls, faxes, and Internet service?

- How many nights did Mr. Paul stay at the hotel? _____
- What is the total amount of the hotel bill? _____

2 Check the hotel services that Mr. Paul used at the Nova Hotel, according to the hotel bill.



3 Which services are important to these hotel guests? Read what each person says and write the hotel service on the line.



I like to have breakfast in my room before I get dressed for the day.

1. _____



I like to work out for an hour in the gym every day before breakfast.

2. _____



I have a very important meeting in the morning. I can't oversleep!

3. _____



I check e-mail and work on my laptop in the evening.

4. _____



I would rather swim for exercise than lift weights.

5. _____



I don't want to do laundry on my vacation!

6. _____

4 Put the conversation in order. Write the number on the line.

1 Can I speak with Kevin Mercer, please? He's staying in room 376.

___ That's right.

___ Yes. Could you tell him Barbara called? Please ask him to call me back at 228-555-3156.

___ One moment, please . . . I'm sorry. There's no answer. Can I take a message?

___ Barbara at 228-555-3156?

___ Is that all?

7 Yes, that's it. Thank you very much.

5 The fortune-teller is predicting the future. Read her predictions. Then rewrite the sentences using will.



1. Next week, you are going to win a prize.
2. Then, you're taking a trip to Barcelona.
3. When you are in Barcelona, you meet an old friend.
4. Your friend is going to offer you an exciting job in Spain.
5. Next month, you are moving to Spain.

1. _____
2. _____
3. _____
4. _____
5. _____

6 Rewrite the following future statements and questions using will.

1. I'm going to call her later today. _____
2. She's going to stop at the front desk first. _____
3. My uncle is meeting my father at the airport. _____
4. What time does the tour group get back? _____
5. When are they going to make a reservation? _____
6. Where is your grandmother staying in Madrid? _____

7 Read the phone conversation. Then complete the message sheet.

A: Hello. I'd like to speak with Ms. Marina Santiago, please.

B: One moment, please. I'll ring Ms. Santiago's room . . . I'm sorry, but there's no answer. Would you like to call back later?

A: No, I'd like to leave a message. Please tell her that Anna Streed called. I'll be at 664-555-8723 until 5:00 today.

B: OK, Ms. Anna Street . . .

A: No, it's Streed, S-T-R-E-E-D—that's "D" as in "door."

B: OK, Ms. Streed. I'll make sure she gets the message.

WHILE YOU WERE OUT

To: Marina Santiago

Date: 9/14 Time: 3:15 A.M. ☐ P.M. ☒

☐ Mr. ☐ Ms. ☐ Mrs. _____

Phone: _____

☐ telephoned ☐ please call

☐ returned your call ☐ will call back

Message: _____