

A new city.

Practical English
checking in
V in a hotel

1 BEN ARRIVES IN LONDON



a **Video** Watch *Ben arrives in London*. Tick (✓) what you see.

In Ben's photos

Ben ☐ a camera ☐ a train ☐ a plane ☐ a bus ☐

In London

a train station ☐ a girl ☐ a phone ☐

a hotel ☐ a bike ☐

b Watch again. Then circle the correct word.

- He's 23 / 25 years old.
- Ben is British / American.
- He's from California / Carolina.
- He's a photography student / teacher.
- It's his first / second time in England.
- Emma is his mum / sister.

c **Video** Watch *Checking in*. Then answer the questions about Ben.

- How many nights is his reservation for?
- What's his room number?

d Watch again. Complete the **You hear** phrases.

You hear	You say
Good ¹ .	Hi, I have a reservation for four nights. My name is Ben Fischer.
Can you ² your surname, please?	It's F-I-S-C-H-E-R.
Can I have your ³ , please?	Just a moment. Here you go.
Thank you. Can you sign here, Mr Fischer?	Sure.
Thank you. Here's your ⁴ . It's room 12, on the second floor. The ⁵ is over there.	The lift? Oh, the elevator.
Yes. Would you like a ⁶ of London?	Yes, please.
Here you are. Enjoy your stay, Mr Fischer.	Thank you.

British and American English

lift = British English *elevator* = American English

2 CHECKING IN

a 1.36 Match the words and symbols. Then listen and check.

1



2



3



4



5



6



☐ a double room /'dʌbl ru:m/

☐ the lift /lɪft/

☐ the ground (first, second, etc.) floor /'graʊnd flɔ:/

☐ Reception /rɪ'sepʃn/

☐ the bar /bɑ:/

☐ a single room /'sɪŋgl ru:m/



3 IN THE PARK

a  **Video** Watch *In the park*. Then number the photos 1–4.



b Watch again. Who says...? Write **B** (Ben) or **I** (Izzy).

- | | |
|--|---|
| 1 This is a great camera! ☐ | 4 I'm very tired. ☐ |
| 2 Is my bag OK here? ☐ | 5 This is my favourite park. ☐ |
| 3 Where are you from in the US? ☐ | 6 What's your name? ☐ |

4 SOCIAL ENGLISH

a Match the phrases from **A** with the responses in **B**.

A	B
1 Can I take a photo?	☐ Yes, I am.
2 You're American, right?	☐ Sure.
3 What do you think of London?	☐ You're welcome.
4 Are you on holiday?	☐ No, I'm a student.
5 Thank you.	☐ It's nice. I like it.

