

CUSTOMER SERVICE VOCABULARY: APPLIANCES

NAME: _____

ID: _____

PART 1

Listen to the following audio and click on the appliances mentioned.

▶ APPLIANCES:



PART 2

In the following audio you are going to listen to 4 words please write them in the corresponding box.

▶1	<input type="text"/>	▶3	<input type="text"/>
▶2	<input type="text"/>	▶4	<input type="text"/>

PART 3

Read and complete the sentences with the correct option.

- It's been a while since you reviewed your shopping cart. Did you need any help with _____ a decision?
- Are you looking for a specific product? _____ help you find it. Let me know.
- Heater K25 is an excellent choice! I am _____ that you will be satisfied.