

LISTENING PART 4

TEST SET 1

Listening Part 4

You will hear a conversation. You will hear the conversation twice. Choose the correct answers.

1. Why did Mr. Mark arrange the meeting?

- A. To discuss Daniel's academic performance
- B. To give him a punishment
- C. To talk about his sports activities

2. In which subjects is Daniel doing particularly well?

- A. Maths and Science
- B. English and History
- C. History and Geography

3. What problem does Daniel describe in Maths?

- A. He cannot follow the explanation in class.
- B. He forgets to bring the correct book.
- C. He struggles to complete exercises independently.

4. What has Daniel already tried to improve his Maths?

- A. Asking classmates for help
- B. Watching material on the internet
- C. Attending extra lessons

5. What solution does Mr. Mark recommend?

- A. Participating in a study group during lunch
- B. Joining an after-school support session
- C. Practising with the football team

6. Why have some assignments been late?

- A. He spends too much time online.
- B. He trains for sports during the week.
- C. He assists his sister with her studies.

TEST SET 2

Listening Part 4

You will hear a conversation. You will hear the conversation twice. Choose the correct answers.

1. What was the purpose of the meeting?

- A. To discuss a customer complaint
- B. To review staff working hours
- C. To plan future marketing strategies

2. What was the guest expecting?

- A. A larger bed
- B. A room with a view of the sea
- C. A free breakfast

3. According to the hotel system, what type of room was booked?

- A. A standard double room
- B. A family suite
- C. A sea-view apartment

4. Why couldn't the guest be moved?

- A. He refused to change rooms.
- B. The hotel was fully booked in that category.
- C. The room was being cleaned.

5. What action did Mr Patel take?

- A. He cancelled the booking.
- B. He upgraded the guest for free.
- C. He reduced the cost and offered breakfast.

6. What advice does Mr Patel give Emma?

- A. Promote sea-view rooms more often.
- B. Record guest requests accurately in the system.
- C. Avoid accepting phone reservations.