

CONVERSATION 1

Staff : Hello
Customer 1 : Hello
Staff : Can I _____ you?
Customer 1 : Yes please, I would like a loaf of white bread a dozen _____ and milk
Staff : Sure. How much milk _____ you like?
Customer 1 : I'd like two cartons of milk
Staff : Okay, _____ else?
Customer 1 : Yes, a small bag of flour and a bottle of oil
Staff : What kind of oil would you like
Customer 1 : A small _____ of olive oil, please
Staff : Here you are. Will that be all?
Customer 1 : Yes that's all. How much is it
Staff : That's \$23.
Customer 1 : _____ you are
Staff : And here is your receipt
Customer 1 : _____ you please give me a bag?
Staff : Yes of course. Here it is. Have a nice day
Customer 1 : _____. Goodbye
Staff : Goodbye

CONVERSATION 2

Staff : Hi
Customer 2 : Hi
Staff : What _____ I do for you?
Customer 2 : I would like a bunch of bananas and a kilo of red _____
Staff : Uh I'm afraid we _____ have green apples left. Is that all right
Customer 2 : Yes that will be fine
Staff : Anything else?
Customer 2 : Yes have you _____ any olives
Staff : Yes we have both green and black olives. Which do you _____?
Customer 2 : Would like _____ of green olives
Staff : Here you are
Customer 2 : How much does it _____?
Staff : It's \$10.75.
Customer 2 : Here you are
Staff : And here is your _____ and receipt
Customer 2 : Thank you. See you soon
Staff : Thanks for coming. Bye

CONVERSATION 3

Daughter : What are we _____ to buy from the grocery store mom?
Mom : Let's first go in the produce section to buy fruits and _____.
This is the produce section. We need tomatoes and carrots
Daughter : I would like to _____ some oranges. They look so fresh

Mom : Okay you should put them in a _____ bag. We've run out of cereals so we need to buy two boxes

Daughter : Are these okay?

Mom : Those are perfect. You can put them into the cart

Daughter : Mom can I buy some chips to have a snack a little later?

Mom : I'm afraid not. _____ are not healthy. I am going to bake some cookies later on, so you'll have a great snack

Daughter : That sounds wonderful

Mom : Let's go and pick up the ingredients. We need flour sugar and butter eggs and raisins

Daughter : This is the dairy section. Let's take the butter and the eggs

Mom : I would like to buy _____ yogurt too. Is that okay?

Mom : Yes sure. Put it into the cart

Daughter : I'll take two cups. Why have we come to the fresh meat section? Do we need to buy _____ from here?

Mom : Yes, we need chicken because I want to cook a chicken broth

Daughter : _____ this frozen pizza must be delicious

Mom : Please put it back you'll have a delicious meal at home

Mom : _____

Staff : Yes is there anything I can help you with?

Mom : Yes I am looking for raisins

Staff : Sorry we're out of raisins at the _____

Mom : I see. What about the brown sugar?

Staff : It's at the back near the _____ section in aisle three

Mom : Thank you. I will check _____

Staff : You're welcome

Daughter : Look mom _____ items are on sale they're 25% off

Mom : Yes that's a very good price. I'll buy this cleaner.

Mom : Let's go to the checkout now. We have finished _____. Let's put everything on the counter

Staff : Hello

Mom : Hello

Daughter : Hello

Staff : How would you like _____? cash or with credit card?

Mom : I'll pay with a _____ card

Staff : That's 46.

Mom : here you are

Staff : Thank you. Have a _____ day

Mom : You too

Daughter : Bye

CONVERSATION 4

Customer : Excuse me

Staff : Yes, _____ can I help you sir?

Customer : I _____ this packet of cheese a little earlier today and I've just noticed it's rancid so I would like to return it

Staff : _____ I'm sorry about that. You'll need to show the receipt.

Customer : Yes I've got the _____. Here it is
Staff : _____ here's your money
Customer : Thank you. Have a nice day
Staff : You too