

AT A HOTEL

Video comprehension



Part 1 • General Understanding

Choose the correct answer.

1. Where does Leila work?
 - a) In a restaurant.
 - b) In a hotel.
 - c) In a school.
2. Where is the hotel?
 - a) In London.
 - b) In Hong Kong.
 - c) In France.
3. Is the hotel busy?
 - a) Yes, it is.
 - b) No, it isn't.
 - c) We don't know.
4. Where is Leila from?
 - a) England.
 - b) France.
 - c) Hong Kong.

Part 2 • Richard

Answer the questions.

1. What is the man's first name?
2. What is his surname?
3. How many nights does he stay at the hotel?
4. Is Richard from England?
 - ☐ Yes
 - ☐ No
5. Is Richard at the hotel for business or holiday?
 - ☐ Business
 - ☐ Holiday
6. Why is Richard in the hotel?
 - a) He is on holiday.
 - b) He is at a conference.
 - c) He is studying.

Part 3 • Fabian

True or False?

1. Fabian is from France.

True / False

2. Her surname is Leclair.

True / False

3. She stays for one night.

True / False

4. Fabian is at the hotel on holiday.

True / False

5. Fabian gives the receptionist her credit card.

True / False

6. She gets a room key.

True / False

Part 4 • At the Hotel

Complete the sentences.

1. Leila is a _____ in a hotel.
2. The hotel is in _____.
3. Richard needs a room for _____ night.
4. Fabian needs a room for _____ nights.
5. The guests need a _____ card when they check in.
6. Leila gives the guests a room _____.

Part 5 • At the end of the video

Answer in short sentences.

1. Where is breakfast?
→ _____
2. Is the restaurant near the front desk?
→ _____
3. How does the guest feel about the hotel?
→ _____
4. What does Leila say at the end?
→ _____

Challenge

Who says it? Leila or the guest?

1. "How can I help you?"
→ _____
2. "Where are you from?"
→ _____
3. "Here is your room key."
→ _____

4. "Where's breakfast?"

→ _____

5. "Have a nice day."

→ _____