



PART A: FILL IN THE BLANKS

Directions: Complete each sentence with the correct word from the box.

tourist | traveler | destination | attraction | itinerary |

accommodation | reservation | amenities | sightseeing | check-out



1. Phuket is a popular tourist _____ in Thailand.
 2. The Grand Palace is an important tourist _____ in Bangkok.
 3. The travel agency sent the customer's flight and hotel _____ by email.
 4. Guests should make a hotel _____ before their arrival.
 5. The hotel provides comfortable _____ with an ocean view.
 6. A person traveling from one place to another is called a _____.
 7. Swimming pools, gyms, and Wi-Fi are examples of hotel _____.
 8. The tourists spent the afternoon _____ around Chiang Mai.
 9. A _____ is a person traveling for pleasure or leisure.
 10. Guests must pay their bills before _____.
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PART B: CHOOSE THE CORRECT WORD

Directions: Choose the word that best completes each sentence.

11. **A person who travels for pleasure or leisure is a _____.**

- A. traveler
- B. tourist
- C. manager
- D. receptionist

12. **The final location of a journey is called a _____.**

- A. destination
- B. reservation
- C. facility
- D. department

13. **A detailed travel schedule is called an _____.**

- A. attraction
- B. amenity
- C. itinerary
- D. accommodation

14. **A hotel room is a type of _____.**

- A. sightseeing
- B. accommodation
- C. destination
- D. reservation

15. **Guests normally make a _____ before arriving at a hotel.**

- A. reservation
- B. sightseeing
- C. destination
- D. check-out

16. **A swimming pool and gym are examples of hotel _____.**

- A. itineraries
- B. attractions
- C. amenities
- D. reservations



PART C: TOURISM CLASSIFICATION

Directions: Read each situation and identify the type of tourism.

Choices:

- Leisure & Vacation Tourism
- Visiting Friends and Relatives (VFR)
- Business & MICE Tourism
- Special Interest Tourism (SIT)

17. Sarah travels to Phuket to relax on the beach.

Answer: _____

18. John travels to Bangkok to attend an international conference.

Answer: _____

19. Mary travels to Chiang Mai to visit her grandparents.

Answer: _____

20. A group of tourists travels to a national park for eco-tourism.

Answer: _____

21. A company employee attends a three-day exhibition in Bangkok.

Answer: _____

22. A tourist travels to another country for medical treatment.

Answer: _____



PART D: READING COMPREHENSION – TOURISM

Directions: Read the passage and answer the questions..

Alex's Trip

Mr. Alex Harrison is a software engineer from London. He travels to Bangkok to attend a four-day Regional Tech Expo. His trip is classified as Business Tourism or MICE. After the conference, he flies to Phuket for a three-day island retreat. In Phuket, he purchases excursions and eats at local restaurants.

23. **Where is Alex from?**

A. Bangkok

B. Phuket

C. London

D. Chiang Mai

24. **What is Alex's occupation?**

A. Hotel manager

B. Software engineer

C. Travel agent

D. Restaurant manager

25. **Why does Alex travel to Bangkok?**

A. To visit relatives

B. To relax on the beach

C. To attend a Regional Tech Expo

D. To study at a university

26. **How long is the conference?**

A. 2 days

B. 3 days

C. 4 days

D. 5 days

27. **What type of tourism is the conference?**

A. VFR

B. Leisure Tourism

C. Medical Tourism

D. Business Tourism / MICE

28. **Where does Alex go after the conference?**

A. London

B. Bangkok

C. Phuket

D. Chiang Mai

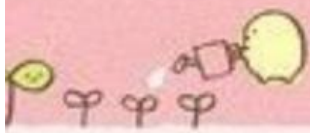
29. **What does Alex do in Phuket?**

A. Attends a conference

B. Purchases excursions and eats at local restaurants

C. Works at a hotel

D. Visits his relatives



PART E: DEPARTMENT DETECTIVE

Directions: Read each situation. Write the most appropriate hotel department.

30. A guest wants to check in and receive a key card.

Department: _____

31. A guest reports that the air conditioner is leaking.

Department: _____

32. Twenty guest rooms need cleaning before new guests arrive.

Department: _____

33. A company wants to organize a 100-person conference.

Department: _____

34. The restaurant needs to prepare lunch for a conference.

Department: _____

35. The hotel needs to recruit new employees.

Department: _____

36. The hotel must prepare financial reports.

Department: _____

37. A hotel wants to negotiate a corporate contract.

Department: _____