

UNIT 8.

SHOPPING

A. PHONETICS

I. Fill in the blanks with *sp* or *st* to complete the words.

1. __oon		6. __orm	
2. ne__		7. ho__ital	
3. __orts		8. fore__	
4. __one		9. __eed	
5. __ider		10. fe__ival	

II. Fill in the blanks with *sp* or *st* to complete the sentences.

1. There is a __ecial discount for __aff.
2. His __eciality is barbecued __eaks.
3. I believe my si__er to be hone__.
4. __icy food often upsets my __omach.
5. The fir__ ta__e is the greate__.
6. All __udents should re__ect their teachers.
7. There is little __orage __ace in this department.
8. She will __end the day wrapping up the Chri__mas presents.
9. The __all was cleaned out of new __apers by 11.00 a.m.
10. They want to maintain high __andards of cu__omer care.

B. VOCABULARY

I. Complete the sentences with the words in the box.

speciality shop	bargain	range of products	internet access	credit card
goods	fair	shopping centres	year-round	well-lit areas

1. Customers have the right to reject unsatisfactory _____ and claim refunds.
2. To make purchases, most foreigners pay with a _____ instead of cash.
3. Viet Nam is a shopping paradise, but you should know how to _____ to get the best price.
4. Online marketplaces offer consumers a wide _____ that are easily accessible in one place.
5. Vietnam Expo 2023, the largest trade _____ in Viet Nam, was held at Hanoi International Exhibition Centre.
6. You should park your car near lights and in _____ to keep your vehicle and your belongings safe.
7. Because of its numerous _____ and premium stores, the city should be promoted as a shopping destination for tourists.
8. Since online stores are accessible from anywhere with _____, it's easy to fit online shopping into your life.
9. This open-air market is open _____ although there are fewer stalls during the winter weeks.

10. This is a supermarket, not a _____, and most of these products are industrially made by large-scale companies.

II. Choose the better option to complete the sentences.

1. A (shopaholic / workaholic) is a person considered to be addicted to shopping.
2. 7-eleven is a famous example of a (convenience store / supermarket) that operates 24/7.
3. I like (home-grown / home-made) fruit and vegetables which are grown in a garden, rather than on a farm.
4. Surrounded by rice fields, Can Cau (online shop / open-air market) is famous for textile products and original specialties.
5. When I look for a product (for sale / on sale), I want to see the original price to check if the seller has really reduced the price.
6. I don't like bargaining, so I often buy products with a (changed / fixed) price in the supermarket.
7. When (browsing / exercising) a website or an app to shop online, the website or app remembers your username or items you left in your shopping cart.
8. The (brochure / voucher) or gift card will be sent to you immediately upon completing your purchase.
9. The (price / size) tag is missing so I don't know how much this bag costs.
10. (Window / Door) shopping refers to the process of going from store to store - or even website to website - just to look at what is for sale.

III. Choose the best answer to complete the sentences.

1. Many customers say the clothes' _____ is too small or too big when returning the items.
A. price B. colour C. size D. style
2. A digital wallet allows you to securely make purchases without carrying _____.
A. cash B. debit card C. bank transfer D. credit card
3. Most Vietnamese _____ get a little income from selling street food near public places.
A. supermarkets B. convenience stores
C. street vendors D. open-air markets
4. If a product costs \$45, with a 10% _____, the final price would be calculated by subtracting 10% of \$45.
A. discount B. voucher C. gift card D. coupon

5. Shop owners may utilize store space by positioning the products _____ display most attractively.

- A. off B. during C. on D. for

6. If something is _____, it is made by someone using their hands or using tools rather than by machines.

- A. hand-made B. home-made C. man-made D. home-grown

7. Does "buy one get one for _____" mean I get the same item twice or can I choose another item?

- A. expensive B. cheap C. reasonable D. free

8. Online stores are available 24 hours a day, and many consumers have Internet _____ both at work and at home.

- A. surfer B. access C. browser D. post

9. After-sales _____ are supports provided to the customers after the products have already been purchased.

- A. goods B. items C. services D. cargos

10. Due to the high level of competition, _____ need to promote their products online on various social media channels.

- A. shoppers B. sellers C. shippers D. buyers

IV. Supply the correct form of the word in the brackets.

1. You can have your goods delivered to you quickly and _____. (convenience)

2. _____ is a norm in Vietnam, especially in local markets. (bargain)

3. This grocery store sells a kilo of potatoes at a _____ price of \$1.30. (fix)

4. Online stores usually enable _____ to use "search" features to find specific models, brands or items. (shop)

5. There is always something new, _____ and lovely in this store for kids. (colour)

6. Online shopping is a great option to look for _____ and unique items. (rarely)

7. Viewers can see what products are available for _____ when visiting our online store. (sell)

8. If you make Chrome your default _____, any links you click will open automatically in Chrome. (browse)

9. This workout studio sent me a _____ offer to encourage me to buy a new package. (specialty)

10. Before you make a _____ to the seller, you should make sure you have proof of purchase.
(complain)

C. GRAMMAR

I. Choose the correct answer.

1. We (try on always/ always try on) any clothes before purchasing.
2. Common household items (frequently are/ are frequently) available at a discount.
3. I (never buy/ don't never buy) shoes from online stores.
4. (Do often you pay/ Do you often pay) with credit card when shopping online?
5. My parents (regularly give me/ give me regularly) some cash to buy personal items.
6. He (rarely goes/ doesn't rarely go) shopping with his mum.
7. (Sometimes I sell/ I sell sometimes) my used books for pocket money.
8. The banks (seldom refund/ refund seldom) the fees taken from clients.
9. (Is always buying local items at local markets/ Is buying local items at local markets always) the cheapest option?
10. My mother (usually bargains/ bargains usually) when shopping at the local market.

II. Rewrite the sentences with the adverb of frequency in the brackets.

1. A sale price isn't the best price. (always)

2. I buy stuff unless it has free shipping. (rarely)

3. A real bargain should leave you with regrets. (never)

4. I go to the local market to buy home-grown vegetables. (occasionally)

5. He purchases equipment online from a factory. (frequently)

6. You know when a flash sale is going to pop up. (never)

7. I drink tea or eat a sandwich after going shopping. (sometimes)

8. Gardeners don't sell their crops directly to customers. (often)

9. New models come out from November to December. (usually)

10. Flash sales don't have the best reputation in e-commerce. (always)

III. Supply the correct form of the verb in brackets in the present simple or the future simple.

1. The train _____ (arrive) at 07.15 am.
2. I _____ (not tell) anyone what happened today.
3. _____ the shipper _____ (help) you with the boxes?
4. I _____ (see) if I can help you to solve this problem.
5. The next semester _____ (begin) on Friday.
6. I think that Daniel _____ (win) the next competition.
7. He _____ (have) his entrance exam next week.
8. Don't worry. I _____ (not forget) to pay you back the money.
9. What time _____ their flight _____ (leave)?
10. The meeting is in the teacher's room. It _____ (start) at 11:00.

IV. Choose the best answer to complete the sentences.

1. This _____ such a boring film, Lucas! What time _____?
A. was - does it finish B. is - will it finish
C. is - does it finish D. will be - will it finish
2. You _____ some cash for parking service if you _____ your scooter in the basement.
A. will need - park B. need - park C. need - will park D. will need - will park
3. I _____ my wallet. - Don't worry! I _____ you some money.
A. am forgetting - will lend B. forgot - lend
C. forgot - will lend D. forget - lend
4. Buying groceries online _____ a good idea.
A. always isn't B. seldom is C. isn't rarely D. isn't always
5. I _____ to go and see this motor show. It _____ tomorrow morning.
A. want - starts B. will want - will start

C. want - will start

D. want - start

6. Many women _____ shopping alone in the shopping mall.

A. don't go usually

B. don't usually go

C. usually doesn't go

D. won't go usually

7. He _____ me a message before he _____ home today.

A. will send - will leave

B. send - will leave

C. will send - leaves

D. sends - leaves

8. If you _____ online, you _____ great bargains at any time of the year.

A. shop - can often get

B. shop - can get often

C. will shop - can often get

D. will shop - often can get

9. I _____ late! What time _____ in Ho Chi Minh City?

A. will be - will this bus arrive

B. was - does this bus arrive

C. am - will this bus arrive

D. am going to be - does this bus arrive

10. Although they _____ their store systems run like clockwork, they _____ trouble.

A. wished - have occasionally

B. wish - occasionally have

C. will wish - have occasionally

D. wishes - occasionally have

V. Choose the underlined part that needs correcting.

1. Customers spend rarely much time comparing one candy bar to another.

A. spend rarely

B. much

C. comparing

D. another

2. The weatherman says that there will be heavy rains on weekend.

A. says

B. there

C. will be

D. weekend

3. Delivery usually is within three working days of your order being placed.

A. usually is

B. working

C. of

D. being placed

4. We don't have to hurry up because the train isn't leaving until 3 p.m.

A. don't have to

B. because

C. isn't leaving

D. until

5. The winter sales can sometimes will be a good time to buy summer items at a big discount.

A. sales

B. will be

C. to buy

D. at

6. Online retailers often have more exclusive sales and discounts as in physical stores.

A. Online

B. often have

C. as

D. physical

7. I will probably move into a new school toward the end of this year, but I am sure.

A. probably move B. toward C. of D. am

8. My sister is a keen and dedicated bargain hunter and rarely pay full price for anything.

A. is B. bargain C. rarely pay D. anything

9. Sellers sometimes raise their prices before a sales period to make it looks like a great deal.

A. sometimes raise B. a sales period C. looks D. a great deal

10. The flash sale ends in five minutes and I will have three items in the cart to purchase.

A. ends B. will have C. in D. to purchase

D. SPEAKING

I. Choose the best answer to complete the pair of dialogues.

1. - "How was your trip to Coc Ly, Adam?" - ""

A. It's awesome. B. It's last Sunday. C. It's a little far. D. It's quite large.

2. - "What do you like about that market?" - ""

A. Several times. B. Many things. C. Many thanks. D. A pair of shoes, please.

3. - "Do you have similar markets in your homeland?" - ""

A. We bought some handmade crafts. B. I've never visited it.

C. We do. D. We're about to get there.

4. - "All items in the supermarket have prices on their price tag." - ""

A. No, I can't find the item I want. B. Yes, I like bargaining.

C. Can I have a discount for this item? D. Right. It's convenient for customers.

5. - "" - "Well, let me check it. Could you tell me the order number?"

A. I'm calling to ask for the shirt I bought from your store last week.

B. Do you like the shirt I gave you on your birthday?

C. How much did you pay for this beautiful shirt?

D. Do you have a bigger size for this shirt?

II. Match the sentences.

1. Do you have Wi-Fi here?	a. It saves time and I can buy items with a lower price.
2. Now there are fewer fashion shops in this street than before.	b. Are there any problems with the one you purchased?
3. The store will discount 5% for card payment.	c. Do you know the price for her house?

4. What do you like about online shopping?	d. I know the reason. Because they put their business on the Internet.
5. I'm calling to make a complaint about your new smart TV.	e. That's a good idea.
6. How do you know if your items have been delivered?	f. Is there discount for digital wallet?
7. She has put her house up for sale.	g. I'm sorry. Let me get you smaller ones.
8. What is the biggest shopping event of the year?	h. The app will notify any changes on my items' status.
9. Let's meet at the mall and go see a movie.	i. I think it's Black Friday.
10. These pants are too big for me.	j. Yes, it's Dream Shopping 5G. The password is the same name.

Answer:

1-	2-	3-	4-	5-	6-	7-	8-	9-	10-
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E. READING

I. Read the passage and choose the best answers.

If you have some favourite stores or online (1) _____, you may already have their shopping apps on your phone. Or, you might (2) _____ an app to get a discount on your first purchase with a business, or early access to sales. Some shopping apps do several things. They might let you store a shopping list and will send you sale alerts, (3) _____ codes, coupons, special promotions, or other rewards based on how much you (4) _____.

When you set up your profile or buy something with a shopping app for the first time, it will likely ask you to link or store your (5) _____ information. Some apps charge your credit or debit card or your bank account each time you buy something. (6) _____ apps let you store value with the app and spend down the stored value every time you buy something. Before you install an app, check its description or (7) _____ agreement to see if it tells you how the payment system works and what to do if there is a(n) (8) _____ problem.

1. A. shoppers	B. shippers	C. retailers	D. buyers
2. A. upload	B. download	C. report	D. uninstall
3. A. password	B. recovery	C. account	D. discount

4. A. buy	B. make	C. sell	D. take
5. A. paid	B. payment	C. paying	D. payer
6. A. Other	B. Another	C. Others	D. One another
7. A. use	B. used	C. user	D. usage
8. A. ordering	B. shipping	C. returning	D. billing

II. Read the passage and choose the best answers to the questions.

Black Friday and Cyber Monday promote mindless consumption, excessive packaging and shipping waste, especially with the **rise** of online shopping. The sales produce massive waste not just from the unwanted single-use plastic and cardboard packaging, but also from the return of unwanted items. This mindset also ensures that the earth overshoot day keeps moving back.

This is especially true of the clothing industry, where much of the online returns are tossed into the landfill because the logistics and cost of putting the item back on the shelf are much too complicated. Britons throw away approximately 300,000 tonnes of clothes every year and many of them are only worn a handful of times.

The negative impact of Black Friday is also significant from non-recyclable, mostly plastic toys, to e-waste, to fast fashion that is only used for one season. In fact, in France, the government is considering **banning** Black Friday due to the impact on the planet and the promotion of unsustainable consumption habits.

- The passage mainly _____.
 A. explains why Black Friday sales are bad for the environment
 B. describes shopping activities on Black Friday and Cyber Monday
 C. criticizes the unwanted single-use plastic and cardboard packaging
 D. concerns about the impact of non-recyclable products
- The word "**rise**" in the first paragraph can be best replaced by _____.
 A. drop B. improvement C. increase D. fall
- According to the second paragraph, what do people do with much of the online returns?
 A. People carefully put the online returns on the shelf.
 B. People resend the online returns to the logistics agent.
 C. People have to pay more for the online returns.
 D. People throw the online returns to the landfill.
- The word "**banning**" in the third paragraph is closest in meaning to _____.

A. encouraging B. stopping C. allowing D. forbidding

5. Which of the following statements is not true according to the passage?

- A. Cardboard packaging contributes to produce massive waste.
- B. Britons don't throw away their clothes.
- C. Returning online items is really complicated.
- D. The French government is considering banning Black Friday.

F. WRITING

I. Rearrange the words to make meaningful sentences.

1. large purchase / They / free products / usually / a / give / if / you / you / make

2. way / always / a / to / looks for / save / Nearly every consumer / money

3. We / when / don't / bring / much cash / often / with us / going out

4. Tan Binh market / She / goes / to / frequently / to purchase / items / her shop / for

5. she / How often / go shopping / with / does / her classmates?

6. never / Some people / buy / a / a / coupon or / anything without / discount

7. occasionally / fashion information / share / Many of our customers / with / their friends

8. farmers' market, / When / visit / a / you / you / will / lots of / find / home-grown vegetables

II. Complete the second sentences so that it has a similar meaning to the first one.

1. Jane's hairstyle is not as modern as Anna's hairstyle.

→ Anna's hairstyle

2. This mall has many fashion stores.

→ There

3. The flight to London lasts seven hours and a half.

→ It takes

4. The tourists had to change their plan of the excursion because the weather was bad.

→ Due to

5. The shoes were too expensive, so I didn't buy them.

→ I didn't

6. It's not a good idea to buy new clothes very often.

→ You shouldn't

7. What is the price of this type of dress in your place?

→ How

8. I won't change my phone although it is rather outdated.

→ My phone is