

A

Departure*

When you arrive at an airport, the **departures board** will show you the **flight numbers** (e.g. BA735), departure times (e.g. 08.40), and **destinations**¹.

At **check-in / the check-in desk**, someone will check your ticket and **weigh**² your luggage. If it is more than, for example, 20 kilograms, you will have to **pay excess baggage**³. You can take your hand luggage with you on the **aircraft**⁴. You also get your **boarding card**⁵ and then you can go through **passport control**, where someone **checks your passport**⁶, and into the departure lounge, where you can buy things in the **duty-free** shop, e.g. cigarettes and perfume.

Shortly before **take-off**⁷, you go to the place where you get on the plane, e.g. **Gate 3** or **Gate 5**. When you **board the plane**⁸, you can put your hand luggage in a small cupboard above your seat called an **overhead locker**. You then have to **fasten your seat belt**. If there are no **delays**⁹, the plane moves slowly to the **runway**¹⁰, then it takes off.

* when you leave a place, at the start of a journey

¹ where the flights are going to

² see how heavy something is

³ pay extra for your luggage

⁴ plane

⁵ a piece of paper you must show to get on the plane

⁶ looks at your passport carefully

⁷ when the plane takes off / leaves the ground

⁸ get on the plane

⁹ when you have to wait longer than expected

¹⁰ the large road that planes use for take-offs and **landings**



fastening a seatbelt

Common mistakes

My **flight** number is BA640. (NOT My **fly** number is BA640.) I slept the whole **flight**. (NOT I slept the whole **fly**.)

B

Arrival*

When the plane **lands**¹, there is always an **announcement**² from a member of the **cabin crew**³ telling passengers to wait until the plane completely stops before they stand up. Then you get off the plane and walk through the **terminal building**⁴ to passport control. When you've got your luggage from **baggage reclaim**⁵, you **go through customs**⁶ and leave the airport.

* when someone or something arrives

¹ arrives on the ground

² spoken information to a group of people

³ the people on the aircraft who look after the passengers

⁴ the airport building

⁵ the place where you collect your luggage

⁶ go through the area where your luggage may be checked to make sure you don't have anything illegal.

Exercises

47.1 Complete the words or phrases using words from the box.

board	number	crew	card	control	luggage
reclaim	free	baggage	building	desk	locker

- | | |
|---------------------------|-------------|
| 1 departures <i>board</i> | 7 flight |
| 2 excess | 8 overhead |
| 3 check-in | 9 boarding |
| 4 hand | 10 cabin |
| 5 terminal | 11 baggage |
| 6 duty | 12 passport |

47.2 Answer the questions.

- What's the place where the airline staff check your ticket? *the check-in desk*
- Who are the people that travel on a plane?
- What do airline staff weigh at the check-in desk?
- What's the piece of paper they give you at the check-in desk?
- What do we call the place you're travelling to?
- What do airport staff do at passport control?
- What do we call the place where you get on the plane?
- What do you call the bags that you can take on the plane with you?
- What's the part of the airport where the plane takes off and lands?

47.3 Complete the email.

[Reply](#) [Forward](#)

To: Tom CC BCC

From: Ellie 11:52 AM (10 hours ago)

Hi Tom

I've just arrived in Rome but I'm still recovering from a really terrible ¹ flight. When we were in the airport in Manchester there was an ² telling us that there would be a one-hour ³ because of bad weather, but when we finally ⁴ the plane, there was a further delay before we could ⁵ . There was more bad weather over France, and we all had to ⁶ our seat belts, which worried me a bit. In fact, I was almost sick, but the cabin ⁷ were really nice.

It was still raining and very windy when we ⁸ in Rome and I was really glad to get off the plane and get into the ⁹ building. I really hope the return ¹⁰ is a lot better.

See you soon.

Ellie

47.4 Over to you

Answer the questions. If you don't fly very much, ask someone else.

- What is the best part and the worst part of the flight?
- When do you often have delays, and why?
- What do you usually do on the aircraft during the flight?
- What's the first thing you do on arrival?
- Do you ever have anything to declare when you go through customs?