

UNIT 1 – GAP FILL (VERSION 2)

WORD BANK

**holiday – month – surname – Austrian – spell – rainy – sunny – maximum – depends –
appreciate – cooking – understand – apartment – central – background – possible –
email – send – list – adults**

Amanda: Dubai Palm Apartments, Amanda speaking. How can I help you?

Leo: Oh hi, Amanda. I'm ringing to enquire about a (1) _____ apartment for the (2) _____ after next.

Amanda: OK, no problem. Let me get your details first, then I'll tell you what we've got. Is that all right?

Leo: Fine, go ahead.

Amanda: OK. Can I have your name first, please?

Leo: Yes, it's Leo Blucher, that's L-E-O – that's my first name – and my (3) _____ is B-L-U-C-H-E-R.

Amanda: OK, I've got that. Where are you from, just out of interest, Leo?

Leo: I'm (4) _____.

Amanda: Right, OK, and what's your address?

Leo: It's number 37 Blumengasse in Vienna.

Amanda: Right. Could you just (5) _____ *Blumengasse* for me, please, Leo? My German's not too good.

Leo: Sure, it's B-L-U-M-E-N-G-A-double S-E.

Amanda: Great, thanks, and what's the weather like in Vienna at the moment?

Leo: It's pretty grey and (6) _____, I'm afraid. Hope it's better in Dubai.

Amanda: Yes, it's lovely at the moment. (7) _____ and warm, but not too hot. Now, can you give me your phone number?

Leo: Yes, it's 4312 11057.

Amanda: Great. So, you're looking for a holiday apartment, Leo. How many people is it for, just yourself?

Leo: No, there'll be four of us, just two (8) _____ and two children.

Amanda: Fine, and when would you like it from?

Leo: Ideally from the 1st of January.

Amanda: January the 1st. OK. I'll have a look and see what we've got. How long would you like to stay?

Leo: Well, it (9) _____ a little bit on the price, but I think that about nine days would be perfect.

Amanda: Fine. And, talking of prices, what would be your (10) _____, do you think?

Leo: Well, I've looked on the Internet, but I don't know if I'm being realistic if I say 200 euros per day. Things seem to range from 150 to well over 400.

Amanda: Well, it depends where, of course, but I think we could probably find something for you at that price.

Leo: Great. There are various other things, though. Our children are quite small, and we don't want to take them to restaurants all the time, so one thing we'd really (11) _____ is a fully equipped kitchen so we can do some (12) _____.

Amanda: Yes, I completely (13) _____. Do you have any other special requirements?

Leo: Yes, we live in the city centre hundreds of miles from the sea, so we'd really like be able to see it from our (14) _____.

Amanda: OK. I'll note that down. All our apartments come with air conditioning and (15) _____ heating, by the way.

Leo: Oh dear. One thing I don't like is the noise of air conditioning in the (16) _____. Can you make sure it's as quiet as (17) _____?

Amanda: Yes, I'll look into that. Anything else?

Leo: Yes, just one more thing. We'd like to hire a car while we're in Dubai, so we'll need to have a parking space.

Amanda: I think you're quite right. I'll look into all these things and make a (18) _____ of possible apartments. Do you have an (19) _____ address, so I can (20) _____ them to you?