



PRACTICAL ENGLISH

EPISODE 3

THE WRONG SHOES

TAKING SOMETHING BACK TO A STORE • SHOPPING

Let's learn English together! ♥

1 GET READY!

Vocabulary 1 – Before you watch

Drag the words to the correct picture.



eat out

keep fit

go running

play basketball

cycle

bike

sneakers /
trainers

large portions

2 SHOPPING CHALLENGE!

Vocabulary 2 – Shopping Quiz

2.1 READ THE LABELS
What do these size labels mean?
Write the meaning of each size.

XL	S	M	XS	L	
Label	XS	S	M	L	XL
Meaning					

2.2 WHERE DO YOU TRY ON CLOTHES?
Choose the correct answer.



☐ checkout



☐ changing room



☐ receipt



2.3 WHAT DO YOU GET AFTER PAYING?
Choose the correct answer.



☐ menu



☐ price tag



☐ receipt

2.4 HOW DO WE READ THESE PRICES?
Drag each price to the correct way to read it.

75p

forty-five dollars

\$45

seventy-five pence

£25.99

twenty-five pounds ninety-nine

€12.50

twelve euros fifty

3 WATCH

Watch the video.



LANGUAGE TIP



American English
sneakers



British English
trainers



4 CHECK YOUR UNDERSTANDING

Choose the correct answer.

1 Why isn't Rob in shape?

- ☐ a) He doesn't exercise.
- ☐ b) He eats too much.
- ☐ c) He works too much.

2 Why does Rob find it difficult to eat less?

- ☐ a) He cooks every day.
- ☐ b) He eats out all the time and the portions are enormous.
- ☐ c) He doesn't like vegetables.

3 How does Rob keep fit in London?

- ☐ a) He goes running.
- ☐ b) He cycles.
- ☐ c) He swims.

4 Why doesn't he do the same in New York?

- ☐ a) He doesn't like cycling.
- ☐ b) He doesn't have a bike.
- ☐ c) He doesn't have time.

5 How does Jenny keep fit?

- ☐ a) She cycles.
- ☐ b) She plays basketball.
- ☐ c) She goes running before and after work.

6 What does Holly think about this?

- ☐ a) She thinks it's easy.
- ☐ b) She thinks running is very boring.
- ☐ c) She thinks it's dangerous.

7 What does Holly suggest that Rob could do?

- ☐ a) Go running with her.
- ☐ b) Play basketball with her and her friends.
- ☐ c) Join the gym.

8 What does Rob need to do first?

- ☐ a) Buy some sneakers (trainers).
- ☐ b) Eat less.
- ☐ c) Ride more.



1 LOOK & PREDICT

Look at the picture.

What do you think is happening?



- ☐ Rob wants to buy new shoes.
- ☐ Rob wants to return his shoes.
- ☐ Rob is looking for a jacket.



2 WATCH THE VIDEO



Watch the video.



3 COMPLETE THE DIALOGUE

Watch or listen and complete the conversation.



Can I help you?



I'd like to...



Do you have...?



Here you are.

CONVERSATION 1

You hear	You say
Can I help you, sir?	Yes. Do you have these in an eight?
Just a 1 _____, I'll go and check.	Sure.
Here you are, these are an eight. Do you want to 2 _____ them on?	No, thanks. I'm sure they'll be fine. How much are they?
They're \$83.94.	Oh, it says \$72.99.
Yes, but there's an added sales tax of 3 _____ %.	Oh, OK. Do you take Mastercard?
Sure.	
Can I help you?	Yes, I bought these about half an hour ago.
Yes, I remember. Is there a 4 _____ ?	Yes, I'm afraid they're too small.

CONVERSATION 2

You hear	You say
What 5 _____ are they?	They're an eight. But I take a UK eight.
Oh, right. Yes, a UK eight is a US nine.	Do you have a pair?
I'll go and check. Just a minute.	
I'm 6 _____, but we don't have these in a nine. But we do have these and they're the 7 _____ price. Or you can have a refund.	Uh... I'll take this pair then, please.
No problem. Do you have the 8 _____ ?	Yes, here you are.
Brilliant.	

4a WATCH AGAIN

Watch or listen and choose the correct answer.

- 1 What's the problem with Rob's sneakers?
- ☐ They are the wrong color.
 - ☐ They are too small.
 - ☐ They are too expensive.



- 2 What does Rob do in the end?

- ☐ He gets a refund.
- ☐ He exchanges them.
- ☐ He buys a smaller size.



4b YOU HEAR...

Listen again and match.

- 1 Can I help you?
- 2 I'd like to return these shoes.
- 3 Do you have the receipt?
- 4 Would you like a refund or an exchange?
- 5 Here you are.

- A The employee asks for the proof of purchase.
- B The employee offers help.
- C The customer returns the receipt.
- D The employee gives two options.
- E The customer wants to return a product.





PRACTICAL ENGLISH



EPISODE 3

The Wrong Shoes

ROB DECIDES TO EXERCISE

Let's learn
English
together!

1 WATCH THE VIDEO

Watch the video.



2 WATCH AGAIN

Watch or listen and circle the correct answer.

- 1 Rob went to _____.
a) Boston.
b) Brooklyn.
- 2 He _____ Jenny his new sneakers.
a) shows
b) doesn't show
- 3 Jenny goes running every _____ in Central Park.
a) morning
b) evening
- 4 She wants to go running with him at _____.
a) 6:45.
b) 7:45.



- 5 Rob thinks it's too _____.
a) early
b) late

- 6 They agree to meet at _____.
a) 6:45.
b) 7:15.

- 7 Holly thinks Rob _____ a lot of energy.
a) has
b) doesn't have



3 SOCIAL ENGLISH PHRASES

Read the conversation and drag the correct phrases to the blanks.

1

Have you
[]
a good day?

→

2

Oh, you
[]!
Meetings!

→

3

Why
[]
you come
with me?

→

4

Can we
[]
it a bit later?

→

5

[]
make it
seven fifteen.

don't

Let's

had

know

make