Nama:

Kelas:

Tonton video dan dengarkan percakapan antara Receptionist dan Customer!
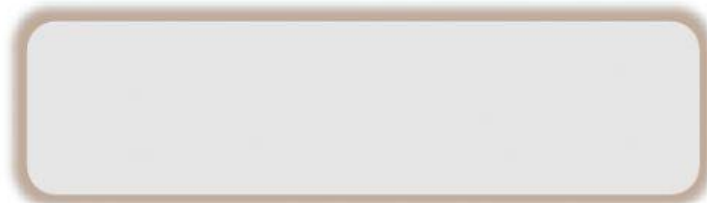
A. Pilihlah jawaban yang paling benar sesuai dengan dialog tersebut di atas!

1. What does the man want to do?
   a. He wants to check in
   b. He wants to register
   c. He wants to book a room
   d. He wants to check out

2. What is the view of his room?
   a. Mountain
   b. Street
   c. Harbour
   d. Swimming pool

3. Which floor is the restaurant located?
   a. First
   b. Second
   c. Third
   d. Fourth

B. Lengkapi percakapan di bawah ini dengan memasukkan kata yang sesuai dengan dialog yang ada di video tersebut!

Welcome	name	view	evening	key
help	room	between	enjoy	reservation
Thanks	please	restaurant	book	1004
breakfast	bellboy			

Receptionist: Good **(1)** ▬▬▬▬▬▬▬ , Sir.

Costumer: I'd (would) like to check in, **(2)** ▬▬▬▬▬▬▬

R: Certainly sir. Do you have a **(3)** ▬▬▬▬▬ ?

C: Yes. It's in the **(4)** ▬▬▬▬ of Martin Andrew White.

R: That's right. You've (have) booked a **(5)** ▬▬▬▬▬ .with a view of the harbor.

Can you please sign your name in the registration **(6)** ▬▬▬▬▬ ?

Here is your **(7)** ▬▬▬▬ card. You are in room **(8)** ▬▬▬▬▬ It's on the

30th floor. You'll have a great **(9)** ▬▬▬▬ of the harbor from there.

C: **(10)** ▬▬▬▬▬ . Where can I get something to eat?

R: Our **(11)** ▬▬▬▬ is located on the 3rd floor. Dinner is served from 7.

C: Great. What time is **(12)** ▬▬▬▬▬ served in the morning?

R: Breakfast is served **(13)** ▬▬▬▬▬ 6 and 10.

C: Ok, thank you for your **(14)** ▬▬▬▬

R: You're very **(15)** ▬▬▬▬ sir. I'll just call the **(16)** ▬▬▬▬▬

to show you to your room. I hope you

(17) ▬▬▬▬ your stay.

C. Tariklah garis pada kotak yang memuat jawaban yang benar!

| A bellboy | 🔴 | 🔴 | A request to save a specific room for a future date |

| Check-in | 🟡 | 🟡 | A staff member who helps guests with their luggage |

| Reservation | 🔵 | 🔵 | Go to the front desk to receive keys |

LIVEWORKSHEETS