

71-73

W: Looking for an _____ activity to _____ the coming of spring? Winford Gardens _____ an escape filled with calm, peace, and _____ just a _____ miles from the _____. Winford Gardens has acres of _____ filled with plants you won't typically find anywhere near here. This weekend we will have an exhibition of Mexican _____ palms. If you have never _____ these striking and unique plants, now is your _____! Winford's café is a _____ that _____ to be a greenhouse. The _____ tropical plants and flowers help make _____ there a pleasure.

74-76

M: Good afternoon. Welcome to this week's managers' meeting here at South Truck _____. As you know, we've _____ performance _____ for our drivers and other employees on _____. I am pleased to _____ some _____. Beginning this year, we will use a software _____ called Personnel Profile to enter performance appraisals. Let me introduce Ms. Hwa Young Lee, the _____ of our IT department. She will walk you through how to enroll in a training _____ on using Personnel Profile, and you will complete your enrollment by the end of this meeting.

77-79

W: Hi. This is Ms. Mitra. You're _____ to _____ my furniture to my new apartment tomorrow morning at _____. I'm calling because I just learned that the freight _____ in my building is _____, and my apartment is on a very high _____. I will check first _____ tomorrow morning to see what the _____ is. But please give me a

call _____ you can. I have an _____ coming up next week, so this work will have to _____ soon.

80-82

M: Good evening, everyone! Welcome to a new _____ of City Opera. I bring some bad news, I'm _____. "Soprano Lisa Gornicka _____ me _____ today that she will not be able to perform tonight. I know how _____ this is. But I also have good news! Soprano Rita Marks is in town and has _____ to step in for Ms. Gornicka. Not only is Ms. Marks _____ with the _____ of Laura, but she also knows the choreography, since she worked with our _____ when this _____ premiered in Toronto. Wondering what her _____ is like? Well, judge for yourself, but I saw the reviews from Toronto. I can guarantee that we are in for a _____!

83-85

W: Thank you for inviting me and _____ members of the marketing department to this meeting of the _____ and _____ team. We always welcome the opportunity to share customer information about our _____ with you. I'd like to start off with some information about the _____ car that we launched in department stores and toy stores one month ago. It's been a _____ bag. Customers love the _____ action of the car and the high _____ it can _____. However, they are somewhat disappointed with the _____ the car _____ with. I _____ your team to find ways to make the battery charge _____ and _____ longer.

86-88

W: Attention, Shoppers! In _____ you didn't pick up our flyer, we are _____ off a Shoppersmart _____ event. For every two cans of Shoppersmart _____ or

_____ that you buy, you will be _____ in a drawing to _____ a _____
that can be used at any Shopsmart _____. "Gift certificates worth \$ _____ each will
be _____ to _____ lucky shoppers on _____. This offer is _____ only for
Shopsmart-brand canned _____. Act now! Stock up and join the giveaway! The more
you buy, the more chances you have to win!

89-91

M: Hi, Mr. Collins. I'm calling from Silva's _____. I _____ to _____ your order
for the maple floors that you _____ me to put in, but I decided to call you first. I just
_____ out that the hardwood _____ has _____ the price of the oak flooring. I
think you originally preferred oak but _____ it was too expensive. The _____ looks
to be about fifteen _____. Please call me back and let me know if I should still order the
maple for you or if you would prefer that I order the oak.

92-94

W: Welcome to the Central Valley _____ Center. We're so _____ to all of
you, our volunteers, for coming out today to help with this project to _____ bluebird
nest _____. The Eastern bluebird is a _____ that _____ an important role in our
environment, but it's threatened by _____ loss and predation. We have _____
_____ boxes here that will help _____ our local bluebird _____.
Remember that bluebirds prefer open woodlands and _____ with scattered trees.
Some _____ locations are _____ on the _____ you've _____.

95-97

W: Hi, everyone! I want to update you _____ of _____ of dishware after the _____ of our holiday-themed _____. Our everyday _____ continues to perform as _____. Also, I am pleased to _____ that our New Year plates are a resounding _____: total wholesale orders have outpaced those of our _____ Dawn _____ of fine _____. We spent a lot on the _____ for New Year, so our CEO will be happy to learn that the _____ has _____ off. Looks like we will need to _____ the Harvest _____ brand, though. _____ total sales reach those of our Café series by next year, we may even _____ it.

98-100

M: I'd like to welcome all of you to your first day of _____ at the Wildcats customer service office. Baseball season starts in _____ one month. We expect ticket sales to be very good because the Wildcats had _____ a great season last year. As you can see on the _____, we have four _____. Make sure you let our customers know about the new Sunday package. It _____ tickets for every Sunday _____ game _____ the season. Our Friday _____ package, holiday package, and _____ package were _____ last year and should _____ popular.