PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following information.

For your convenience, a laundry service is available. In the front closet of each room, you will find a bag with a card attached. Complete the information on the card and place soiled clothes in the bag. Contact reception anytime between 6:00 A.M. and 6:00 P.M. to request laundry pickup. The laundry will be returned clean and folded according to your instructions. Please allow up to three hours for this service. The cost will be added to your final bill.

147. For whom is the information most likely intended?

(A) Hotel receptionists
(B) Hotel guests
(C) Newly hired cleaning staff
(D) Building maintenance workers

148. What is mentioned about the service?

(A) It is available 24 hours a day.
(B) It will take one hour to complete.
(C) It is offered free of charge.
(D) It includes pickup and delivery.

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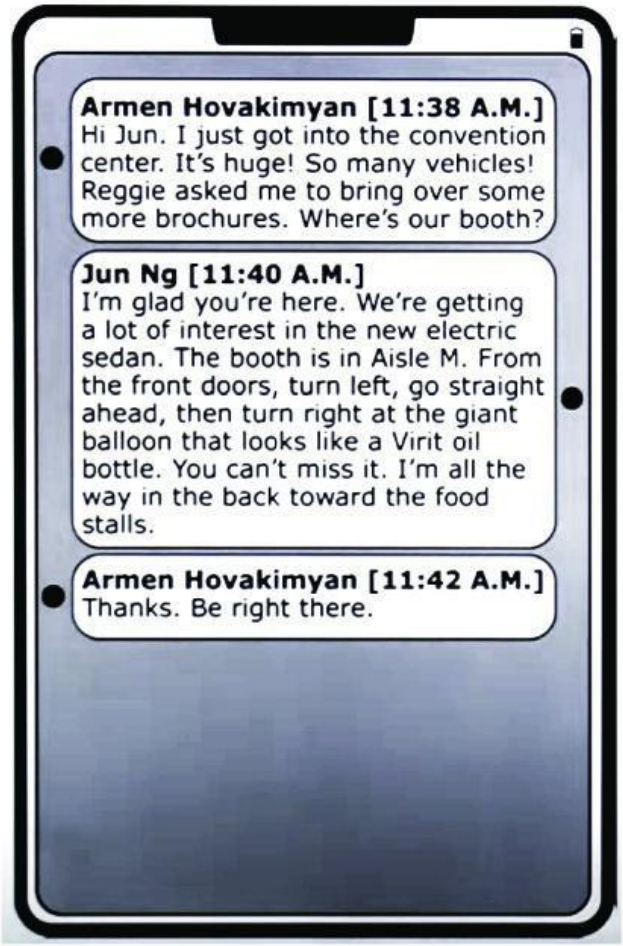
LIVEWORKSHEETS

Questions 149-150 refer to the following text-message chain.



149. Where does Ms. Ng most likely work?
(A) At a printing company
(B) At an energy supplier
(C) At a restaurant
(D) At an automobile company

150. At 11:40 A.M., what does Ms. Ng most likely mean when she writes, "You can't miss it"?
(A) She does not want Mr. Hovakimyan to leave.
(B) She wants Mr. Hovakimyan to join her for lunch.
(C) The balloon is very easy to find.
(D) A presentation will be interesting.

LIVEWORKSHEETS

Questions 151-152 refer to the following brochure.

NLG Computer Repairs Ltd.

Over 25 years serving Rutland County

Computer services

- We remove viruses, malware, and other harmful programs.
- We recover data that is lost as a result of system crashes or hardware damage.
- We configure the wireless network of your home or business.
- We collect, repair, and return your computer from anywhere in Rutland County-and unlike our competition, this service is included in the charge.

IT Training

If your business has recurring computer problems, ask us about our in-person training sessions. At the low cost of only £80 per hour, these sessions can be tailored specially to address the needs of your staff members and build their IT skills.

Visit our Web site at www.nlgcomputerrepairs.co.uk or call 01632 960547 for more information.

151. According to the brochure, what is unique about the business?
(A) It offers online data storage.
(B) It builds customized computers.
(C) It has many locations in Rutland County.
(D) It does not charge an additional fee for transporting customers' items.

152. What is stated about the training sessions?
(A) They are intended for advanced learners.
(B) They are reasonably priced.
(C) They are available on the Internet.
(D) They are held on a monthly basis.

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LIVEWORKSHEETS

Questions 153-154 refer to the following job advertisement.

Curator of West African Art at Northfort Museum

The Curator of West African Art preserves, organizes, categorizes, displays, and makes recommendations for the acquisition of art primarily from Nigeria and Ivory Coast. The curator participates in strategic planning and collaborates with other museum personnel to further the institution's instructional, research, and public service events. The ability to read French, Igbo, and Dioula is essential. A reading knowledge of Hausa, Arabic, or other languages spoken in West Africa is desirable. Extensive knowledge is required of the interrelationships between West African history, cultures, and art as a basis for presenting the collection to the public. An advanced degree in art history or anthropology with a focus on West African cultures is required. To apply, please visit www.northfortmuseum.org/openpositions.

153. What is one of the curator's responsibilities?
(A) Consulting with museum staff
(B) Leading tours for visitors
(C) Selling works of art
(D) Promoting artists

154. What is NOT mentioned as a requirement for the position?
(A) Specialization in a relevant academic field
(B) Willingness to travel abroad
(C) Skillfulness in some languages
(D) Expertise in West African cultures

LIVEWORKSHEETS

Questions 155-157 refer to the following e-mail.

To: Valeria Morley (morleyval@whirlybirdgroup.com.au)
From: Jude Hammer (jhammer@mti.com.au)
Date: 4 June
Subject: Requests for proposals

Dear Ms. Morley,

Makerite Technologies, Inc., (MTI) is accepting proposals from agencies such as yours for a new advertising campaign for a product that we are preparing to launch.

We have developed an Internet-enabled thermostat that operates in a similar fashion as our successful lighting system.

Through a mobile app, users can control the heating and cooling system in their home or office. The app can recognize simple voice commands in addition to touch-screen input.

To provide you with more details about the product and our expectations relative to the advertising campaign, an informational meeting will be held at our office on Monday, 14 June, at 11:00 A.M. The meeting is mandatory for those intending to submit a proposal.

Please do not respond to this e-mail with questions. Instead, visit our Frequently Asked Questions page at www.mti.com.au/rfp/faq. If you still have questions afterwards, you are welcome to raise those during the meeting on 14 June.

Sincerely,

Jude Hammer

155. Who most likely is Ms. Morley?
(A) A product developer
(B) A customer
(C) A stockholder
(D) An advertising executive

156. What will MTI be promoting?
(A) An Internet service
(B) A lighting system
(C) A smart thermostat
(D) An air conditioner

157. What must an agency do to be eligible to submit a proposal?
(A) Follow guidelines listed on the Frequently Asked Questions page
(B) Mail sample advertisements to Mr. Hammer
(C) Attend an informational meeting
(D) Respond to Mr. Hammer's e-mail

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LIVEWORKSHEETS

Questions 158-160 refer to the following Web page.

http://www.wellesbeachwear.com.au/shippingpolicy

Our Shipping Policy

Welles Beachwear offers express overnight shipping to some cities in Australia and New Zealand. In these areas, orders that are placed on our Web site before 10:00 PM. will be delivered the next business day. Express shipping is not available for other destinations in Australia and New Zealand, as Welles Beachwear cannot guarantee delivery speed. International shipping is available for orders bound for Southeast Asia. Please see the table below for details.

Destination	Express/Delivery Time	Standard/Delivery Time
Australia (Adelaide, Brisbane, Melbourne, Perth, Sydney)	$9.95/Next day	FREE/3 business days
New Zealand (Auckland, Christchurch, Wellington)	$10.95/Next day	FREE/3 business days
Australia and New Zealand (other areas)	Not available	$7.95/5 business days
Southeast Asia	Not available	$15.95 and up/ 7-10 business days

158. What is NOT indicated about Welles Beachwear?
(A) It is recruiting delivery drivers.
(B) It ships to some areas at no cost.
(C) It offers overnight shipping to some locations.
(D) Its standard delivery time varies by region.

159. The word "placed" in paragraph 1, line 2, is closest in meaning to
(A) ranked
(B) submitted
(C) mentioned
(D) positioned

160. What is the minimum cost to send an order to Southeast Asia?
(A) $7.95
(B) $9.95
(C) $10.95
(D) $15.95

LIVEWORKSHEETS

Questions 161-164 refer to the following online chat discussion.

Carissa Wright [8:55 A.M.]
Hello, Jarren. Did you get the file I sent? It's a photo I took of the new city hall. Mayor Diforio would like it printed as large as possible. It's for the lobby of her office.

Jarren Smith [8:57 A.M.]
Hi, Carissa. Yes, I did. I noticed that the image file is small, with a resolution that would be best at 8 by 10 inches. But I should be able to make the image bigger without losing too much quality.

Carissa Wright [8:58 A.M.]
Thanks. What do you propose?

Jarren Smith [9:00 A.M.]
I'll see what I can do, but I think that I can enlarge it to 16 by 20 inches without making the print blurry. I also think that using matte photographic paper would be best so that there will be no glare. I could have that ready by tomorrow afternoon.

Carissa Wright [9:02 A.M.]
What about a frame? We'd like to have it framed.

Jarren Smith [9:03 A.M.]
Framing will take a little longer. I would choose a black, two-inch-wide wood frame, something simple so as not to distract from the photo itself. I'll let you know when it's finished.

Carissa Wright [9:04 A.M.]
Thanks. I'll pick it up when you let me know that it's ready.

161. What most likely is Mr. Smith's job?
(A) Architectural photographer
(B) Professional printer
(C) Property manager
(D) Commercial builder

162. At 8:58 A.M., what does Ms.Wright most likely want to know when she writes,"What do you propose?"
(A) How large Mr. Smith can make the photo
(B) Where in the lobby to hang the photo
(C) How she should send a file
(D) If she should put something else in the lobby

163. Why does Mr. Smith want to use matte photographic paper?
(A) It enhances contrast.
(B) It has a pearl-like texture.
(C) It does not cause glare.
(D) It does not require special handling.

164. What does Mr. Smith suggest about framing?
(A) It will not take extra time.
(B) It would not be a good idea.
(C) A basic frame would be best.
(D) An extra-large frame will cost more.

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LIVEWORKSHEETS

Questions 165-167 refer to the following e-mail.

To: bella.mcintyre@cumulusmail.net
From: customersupport@synchette.com
Date: June 23
Subject: Newest versiono

Dear Ms. McIntyre,

Thank you for choosing Synchette backup and recovery software for your business.

Our records indicate that you are currently using Version 8.0 of the software. As of August 1, we will no longer support that version. We advise you to update your software immediately. Between now and August 1, you can purchase Version 10.5, the current industry standard, at $15.00 off the list price.

Visit our Web site at www.synchette.com for more information about the powerful features of Synchette Version 10.5.

Sincerely,

Synchette Customer Support

LIVEWORKSHEETS

165. Why did Synchette Customer Support send the e-mail?
(A) To notify a customer about a price increase
(B) To provide help with a technology problem
(C) To tell a customer to take immediate action
(D) To request feedback about a program's features

166. According to the e-mail, what will Synchette do on August 1?
(A) Stop supporting Version 8.0 of its software
(B) Release the latest version of its software
(C) Give an online demonstration of its software
(D) Send Ms. McIntyre an invoice for her new software

167. What does Synchette Customer Support recommend?
(A) Responding by e-mail
(B) Taking advantage of a low price
(C) Backing up all system files
(D) Contacting a representative

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LIVEWORKSHEETS

Questions 168-171 refer to the following the article.

How Gunther Weinman Got Started

Thirty-five years ago, Gunther Weinman was the guitar player in a band, traveling around Europe in a bus. __ [1]__. The band performed in small venues and never drew much of a following. Today Mr. Weinman is the head of Guwemus GmbH, a multimillion-dollar company that sells new and vintage recording equipment online.

__ [2]__. When his band broke up, Mr. Weinman bought a house near Freiburg and moved in. Over time, he renovated the house and turned it into a recording studio where he recorded local musicians. __ [3]__.

One day he received an emergency call from the famous jazz singer Gina Scotto, who needed a microphone for a local concert. "That was unexpected," recalled Mr. Weinman.

"I was just the owner of a small studio." After visiting the studio, Ms.Scotto decided to record there.__ [4]__. One album they made, Whispers, sold well and brought widespread recognition to Mr.Weinman's studio. Over time, Mr. Weinman recruited staff, set up a Web site, and became more involved in selling equipment online.

"Today we are the go-to source for many musicians and recording engineers," said Mr. Weinman.

LIVEWORKSHEETS

168. What is suggested about Mr. Weinman?
(A) He was a well-known guitar player.
(B) He started playing music in his thirties.
(C) He founded a company with his band members.
(D) He started a business in his home.

169. What is NOT mentioned as a reason for Mr. Weinman's success?
(A) Magazine advertising
(B) The Internet
(C) A remodeling project
(D) A lucky encounter

170. What is implied about Ms. Scotto?
(A) She sang with Mr. Weinman's first band.
(B) She was successful before she met Mr. Weinman.
(C) She expected Mr. Weinman's studio to be larger.
(D) She recommended that Mr. Weinman sell items.

171. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?
"He also became an expert at restoring vintage equipment."
(A) [1]
(B) [2]
(C) [3]
(D) [4]

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LIVEWORKSHEETS

Questions 172-175 refer to the following letter.

8 February
Denise Darrel
Highland Mills Associates
Route 41
Crawford Bay, BC VOB 1B0

Dear Ms. Darrel,

Thank you for meeting with me about the commercial cleaning needs at Highland Mills Associates. It was a pleasure to learn more about your firm. __ [1]__.

During our meeting, you expressed concerns about your current cleaning service. __ [2]__. I have taken careful note of these matters, which we would address. We pride ourselves on providing excellent service at a fair price.

That is why we offer the Clean Ways guarantee: if you are not satisfied with our work, we will make it right at no extra cost to you. __ [3]__.

- We use the safest and highest-quality detergents and other cleaning supplies.
- We will send the same cleaning crew on each visit.
- We will regularly follow up with you by phone or in person.

I am happy to provide you with recommendations from current Clean Ways clients. __ [4]__. To make any changes to the enclosed proposal, please contact me. You can reach me at my office number at 565-555-0175.

Sincerely,
Tristen Corey
Enclosure

LIVEWORKSHEETS

172. What is the purpose of the letter?
(A) To confirm a new project
(B) To announce a job opening
(C) To describe a service
(D) To request a meeting

173. What is suggested about Ms. Darrel?
(A) She is managing a new building.
(B) She is considering changing a service provider.
(C) She has just received a promotion.
(D) She is opening a new company in Crawford Bay.

174. What is indicated about Clean Ways?
(A) It maintains the same team assignment at client locations.
(B) It provides 24-hour customer support.
(C) It charges extra for the use of special cleaning supplies.
(D) It cleans homes and apartments.

175. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"Several are long-term customers with high-profile businesses in the area."

(A) [1]
(B) [2]
(C) [3]
(D) [4]

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