

Booking a Doctor's Appointment

Watch the video and complete the worksheet.

 **Video: *Booking a Doctor's Appointment***

You can find the video on the **New Start English** YouTube channel.

Note: For extra listening practice, try completing the worksheet without looking at the script. You can watch the video again and read the script later.

Exercise 1: Match the Questions and Answers

Match the questions with the correct answers.

Questions

- Could I have your full name, please?
- Are you an existing patient at our clinic?
- What is the reason for your appointment?
- Do you have any Mandarin-speaking doctors?
- What should I bring to my appointment?

Answers

- Yes. Dr Chen speaks Mandarin.
- My name is Wei Zhang.
- Please bring your Medicare card and a photo ID, such as a driver's licence.
- I've had a cough and a sore throat for the past few days.
- No, this is my first time.

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Exercise 2: Complete the Sentences

Complete the sentences with words from the conversation.

1. I'd like to make an _____ to see a doctor.
2. Could you please _____ your name for me?
3. May I have your date of _____, please?
4. Can you arrive ten minutes early to complete a new patient _____?
5. We look forward to _____ you tomorrow.

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