

Warm-up 4

6 [Test_03_02.mp3] You will hear eight short recordings twice. For questions 1–8 choose the correct answer.

1 What type of shop is Butterfield?

- a a bookshop
- b a clothes shop
- c a department store

2 What is special about the restaurant?

- a It has an unusual atmosphere.
- b It has laptop tables.
- c People pay what they want.

3 How much of the department store's profits came from clothes last month?

- a 50% b 70% c 85%

4 How does the man order food in other countries?

- a with the help of colleagues
- b with a phrase book
- c pointing at items

5 What was the woman doing when her manager called?



6 Why is the woman's report late?

- a She doesn't have the numbers.
- b She has been too ill to finish it.
- c The marketing department have it.

7 Why is the man worried about going to Geneva?

- a The sales figures are bad.
- b His presentation isn't ready.
- c He doesn't like his work team there.

8 What were the customers' opinions on communication with the company?



7 [Test_03_03.mp3]. Listen to Lilian talk about her business trip to Hong Kong. Choose the correct option a, b or c.

1 How many days did she go for?

- a 5
- b 7
- c 10

2 What did she think of Hong Kong?

- a It was too big.
- b It was interesting.
- c It was dangerous.

3 Who helped Lilian get tickets on public transport?

- a the staff in the station
- b people in the station
- c clients she met

4 What attraction didn't Lilian like?

- a The Ladies Market
- b The light show
- c Victoria Peak

5 Why didn't she buy anything at the market?

- a She didn't have enough time.
- b She didn't take much money.
- c She had to buy dinner for a client.

6 Why is she going back to Hong Kong?

- a for the shopping
- b to get design ideas
- c to see clients again

7 What does Lilian think David would like about Hong Kong?

- a the shops
- b the people
- c the buildings