

## 1. Listen and fill in the gaps

### Story 2: Bad accommodation experience

So I w\_\_\_\_\_ holiday to Barcelona last summer. I \_\_\_\_\_ super excited because I b\_\_\_\_\_ a hostel that looked really nice online... but you know what happened when I arrived? I was completely shocked.

The room was dirty, and I honestly \_\_\_\_\_ enjoy the service at all. I mean, I was thinking, 'This can't be real.'

And here's where it gets interesting — I m\_\_\_\_\_ a complaint about the staff, but they \_\_\_\_\_ not react quickly. I was just standing there like, 'OK... what now?'

Then, you will never believe this, but there was another problem — the shower \_\_\_\_\_ broken. So I went back again and reported a faulty air conditioner and a broken shower at reception.

I a\_\_\_\_\_ for a refund, but they only offered a discount. At first, I didn't accept it... but later I just stayed because I \_\_\_\_\_ want to waste my holiday.

And the funny thing is — after all that stress, I ex\_\_\_\_\_ the city and took photos of the city centre, and that part was actually amazing.

So in the end, it \_\_\_\_\_ (not) perfect... but it wasn't a total disaster either

### Story 3: Transport and travel stress

So last week, I tr\_\_\_\_\_ to Prague for a short weekend getaway. I travelled with hand luggage and took a bus to the city centre. Everything was going smoothly... at first.

But then — and this is where things went wrong — I m\_\_\_\_\_ a connection because the bus was late. And honestly, I was just standing there thinking, 'Seriously?'

And you will never believe what happened next — I also missed a guided tour of the castle, which I really, really wanted to see.

At that point, I th\_\_\_\_\_ the day was ruined. But I \_\_\_\_\_ not give up.

So I c\_\_\_\_\_ a taxi and decided to continue exploring anyway.

And guess what? It actually turned out better than I expected. I v\_\_\_\_\_ a cathedral and historical sites in the afternoon, and I even en\_\_\_\_\_ the sunset near the river.

So yeah... even though things went wrong at the beginning, I still made the most of it — I t\_\_\_\_\_ photos of the scenery and the mountains nearby, and it ended up being a pretty memorable trip

## 1. Listen and fill in the gaps

### Story 2: Bad accommodation experience

So I went on holiday to Barcelona last summer. I was super excited because I booked a hostel that looked really nice online... but you know what happened when I arrived? I was completely shocked.

The room was dirty, and I honestly didn't enjoy the service at all. I mean, I was thinking, 'This can't be real.'

And here's where it gets interesting — I made a complaint about the staff, but they didn't react quickly. I was just standing there like, 'OK... what now?'

Then, you will never believe this, but there was another problem — the shower was broken. So I went back again and reported a faulty air conditioner and a broken shower at reception.

I asked for a refund, but they only offered a discount. At first, I didn't accept it... but later I just stayed because I didn't want to waste my holiday.

And the funny thing is — after all that stress, I explored the city and took photos of the city centre, and that part was actually amazing.

So in the end, it wasn't perfect... but it wasn't a total disaster either.

### Story 3: Transport and travel stress

So last week, I travelled to Prague for a short weekend getaway. I travelled with hand luggage and took a bus to the city centre. Everything was going smoothly... at first.

But then — and this is where things went wrong — I missed a connection because the bus was late. And honestly, I was just standing there thinking, 'Seriously?'

And you will never believe what happened next — I also missed a guided tour of the castle, which I really, really wanted to see.

At that point, I thought the day was ruined. But I didn't give up.

So I caught a taxi and decided to continue exploring anyway.

And guess what? It actually turned out better than I expected. I visited a cathedral and historical sites in the afternoon, and I even enjoyed the sunset near the river.

So yeah... even though things went wrong at the beginning, I still made the most of it — I took photos of the scenery and the mountains nearby, and it ended up being a pretty memorable trip.