



觀光英語互動學習單



1. 聽寫填空 (聆聽廣播，填寫單字)



Attention passengers on flight BR225.
Please proceed to (1) 5 immediately.
Your flight is now (2).



2. 常用對話判斷



旅客在飯店櫃檯詢問：
"Do you have any double
rooms available for tonight?"

請選出最適當且專業的觀光英文回應：

"I don't know, we are too busy today."

"Yes, we have a few double rooms
left. How many nights will you be
staying with us?"

3. 一問句，四選項回答



當地勤人員對你說：
"Could I have your passport and
booking reference, please?"
你應該如何回答最恰當？

- (A) Here you go.
- (B) I would like a window seat, please.
- (C) The flight is delayed.
- (D) Nice to meet you too.

4. 克漏字測驗 – 題組選填

Word Bank (單字庫)

assistance stay served key

Welcome to the Marina Bay Hotel. Here is
your room _____. Breakfast is
from 7:00 AM to 10:00 AM in the
lobby restaurant.

If you need any _____, please dial
0 for the reception desk.

Enjoy your _____!



5. 連連看常用觀光用語



Itinerary



Layover



Baggage
claim



Shuttle bus

A. 轉機/停留

B. 行李提領處

C. 行程表

D. 接駁車

6. 機票網站實境查詢



✈️ [機票網站連結]

<< 請點擊前往航空公司的
『行李基本規定』頁面 >>

請問，搭乘「豪華經濟艙(Premium
Economy)」飛往美國的旅客，其
免費託運行李限額為多少？

- (A) 1件 (限重23公斤)
- (B) 2件 (每件限重23公斤)
- (C) 2件 (每件限重32公斤)
- (D) 不限件數，總重30公斤以內

7. 機票查詢：回答票種

Electronic Ticket

L. Chen Time
KHH → SIN → SIN

Fare Rules:
Economy Flex / Non-refundable,
Change fee applies.

Electronic Ticket

Passenger:
L. Chen
KHH → SIN
Time: 10:00

請根據上述資訊，回答這張機票的「**艙等與票種特性**」是什麼？(是否可退票？是否可改期？)

8. 專業觀光英文歡迎詞錄音



請以親切、專業的語氣朗讀以下歡迎詞：

"Good morning, ladies and gentlemen. On behalf
of our travel agency, I would like to welcome you
to this beautiful city. My name is [Student's
Name], and I will be your guide today. Please sit
back, relax, and enjoy the tour!"

Record



00:00:15