

Part 3 — Hotel Services

Complete each sentence with one of the words or phrases from the box. You will not use them all.

Drag the correct phrase into each blank. Some phrases are extra.

the airport shuttle extra towels a rollaway bed an iron extra hangers room
service a travel agency the wake-up service

Example: If you take a lot of showers, you will need **extra towels**.

8. If you have an extra person in your room, you will need to ask for _____⁽⁸⁾.
9. If you have a meeting at 8:30 in the morning, you can use _____⁽⁹⁾.
10. If you need to make your clothes look nice, you should ask for _____⁽¹⁰⁾.
11. If you don't want to take a taxi to the airport, you can use _____⁽¹¹⁾.
12. If you brought a lot of clothes with you, you can ask for _____⁽¹²⁾.

Part 4 — will / won't

Complete each sentence or question with *will* or *won't* and the words in parentheses.
Use a capital letter when necessary.

Example: Mr. Mann doesn't smoke, so **he won't ask for** (he / ask for) a smoking room.

13. Mrs. Thompson doesn't have enough skirt hangers. _____ (the front desk / send) more to her room.
14. The Martins had a very bad experience at the Gala Hotel. _____ (They / stay) there again.
15. _____ (Mark / arrive) at the hotel at 10:00 tomorrow?
16. The hotel restaurant closed 45 minutes ago. I _____ (be able) to eat there tonight