

NAME: _____

DATE: _____

Test-Taking Skills Booster

UNIT 3

READING

A Read the quotes. Write the letter under the person who said it.

a hotel employee	a hotel guest

A "Is the restaurant still open?"

B "Would you like to put this on your credit card?"

C "I need to go to the airport."

D "Hello. I'd like to check in, please."

E "I'll call the bellman to come give you a hand with your luggage."

F "Was your stay satisfactory?"

G "Would you like to check out?"

H "I need some extra towels, please."

B Choose the best word to complete each sentence.

1 The website lists the hotel picks for New York City.

- A** under **B** over **C** top **D** floor

2 The Plaza Hotel has office staff on every floor.

- A** non-smoking **B** attentive **C** expensive **D** important

3 This hotel is two blocks the subway.

- A** from **B** next to **C** on **D** in

4 Yotel offers electronic check in and robot bell

- A** location **B** service **C** massage **D** shuttle

5 Super-strong service makes connecting to the Internet fast and headache free.

- A** room **B** bell **C** wake-up **D** Wi-Fi

6 At Yotel, enjoy hanging at New York's largest roof garden.

- A** with **B** out **C** in **D** under

- 7 The friendly, helpful staff will make your stay an experience you won't
- A remember B like C notice D forget
- 8 Hotel Pennsylvania welcomes, which is convenient for guests who travel with their cat or dog.
- A children B smokers C people D pets

LISTENING

- A ▶2.05 Listen to each statement. Choose the one that goes with the picture.



1 A B C D



2 A B C D



3 A B C D



4 A B C D

- B ▶2.06 Listen to the statement or question. Choose the letter of the correct response.

1 A B C

6 A B C

2 A B C

7 A B C

3 A B C

8 A B C

4 A B C

9 A B C

5 A B C

10 A B C