Classification: Internal

Warm-up 1

32. Why is the woman calling?

(A) To request a ticket change
(B) To make a dinner reservation
(C) To order merchandise
(D) To plan a vacation

33. Why does the man apologize?

(A) An event was canceled.
(B) A line is very long.
(C) A payment option is unavailable.
(D) A computer program is not working.

34. What does the man remind the woman about?

(A) A meal voucher
(B) Some free souvenirs
(C) An increase in price
(D) A refund policy

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35. What event will the speakers be attending later today?

(A) A job fair
(B) A film screening
(C) A lunch
(D) A conference

36. Why does the man say, "she has a van"?

(A) To suggest inquiring about a ride
(B) To express surprise at a coworker's choice of vehicle
(C) To explain why a coworker was late
(D) To clarify that a coworker helped him move

37. What will the woman most likely do next?

(A) Reschedule an event
(B) Talk to another coworker
(C) Request time off
(D) Make a phone call

38. Where do the speakers work?

(A) At a grocery store
(B) At a shipping facility
(C) At a restaurant
(D) At a doctor's office

39. What does the woman say she is concerned about?

(A) Fuel prices
(B) Her work hours
(C) A staff shortage
(D) An inventory process

40. What does the man suggest that the woman do?

(A) Complete a training program
(B) Order extra equipment
(C) Hire a consultant
(D) Take time to make a decision

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41. Why is the woman calling?

(A) Her taxi never arrived.
(B) Her luggage is missing.
(C) Her train was canceled.
(D) Her ticket is lost.

42. What event is the woman planning to attend?

(A) An awards ceremony
(B) A trade show
(C) An art exhibit opening
(D) A building inspection

43. What does the man give the woman as an apology?

(A) A partial discount
(B) Vouchers for future travel
(C) A full refund
(D) A better seat

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44. Where does the woman work?

(A) At a distribution center
(B) At a conference center
(C) At a car dealership
(D) At a real estate agency

45. What problem with some e-mails does the man mention?

(A) Confusion about the intended recipients
(B) A delay in message delivery
(C) An incorrectly typed word
(D) Lack of information

46. What will the woman most likely do next?

(A) Arrange a meeting
(B) Make a phone call
(C) Speak to her employees
(D) Review an invoice

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47. What is the conversation mainly about?

(A) A policy change
(B) A product launch
(C) Some customer feedback
(D) A scheduled maintenance visit

48. What does the woman say people at the company are currently working on?

(A) Exploring publicity options
(B) Finding a new vendor
(C) Assembling a sales team
(D) Negotiating a monthly fee

49. Why is the man concerned?

(A) Customers have complained.
(B) Price estimates are high.
(C) Some changes require approval.
(D) A plan may be delayed.

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50. What are the speakers preparing for?

(A) An interview
(B) A food delivery
(C) A special event
(D) An inspection

51. What does the woman say will be delivered in an hour?

(A) Some flower arrangements
(B) Some gifts for attendees
(C) Some audio equipment
(D) Some tables and chairs

52. What will the speakers most likely do next?

(A) Review a guest list
(B) Meet with a photographer
(C) Take a break
(D) Taste some food

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53. What event are the speakers discussing?

(A) A bank opening
(B) A contest
(C) A business conference
(D) A company anniversary

54. What does the man mean when he says, "there's a lot of damage"?

(A) He finally fully understands a problem.
(B) The woman should expect a bill in the mail.
(C) The woman's assumption is incorrect.
(D) A schedule needs to be adjusted.

55. What does the woman recommend?

(A) Using an outdoor area
(B) Arranging technical support
(C) Confirming a catering menu
(D) Interviewing some job applicants

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