

Text C

You are going to hear an interview between a journalist and a city councillor about service dogs.



Complete the following gaps. Use no more than three words for each gap.

The journalist's notes:

Service dogs:

- They assist people with disabilities in daily activities.
- Most significant advantage: they offer [- 12 -] to their handlers.

Important to know:

- Currently, the city does not offer any [- 13 -] for service dogs.
- A [- 14 -] is sufficient as evidence for the status of a service dog.
- Businesses cannot ask the dog to perform the task it is trained to do because of [- 15 -] concerns.
- Businesses cannot use [- 16 -] or fear of dogs as reasons to deny access to people using service dogs.

12. [- 12 -]
13. [- 13 -]
14. [- 14 -]
15. [- 15 -]
16. [- 16 -]

Choose the correct answer.

17. Service dogs may be asked to leave a place if they ...
- A. seem to be sick.
 B. disobey orders.
 C. bark excessively.
18. The handler must ensure that the dog is ...
- A. on a leash.
 B. getting enough exercise.
 C. affectionate towards others.
19. The guidelines on service dogs are ...
- A. now undergoing revision.
 B. universal across the country.
 C. rarely followed by businesses.
20. Currently, vests that say "Service Dog" ...
- A. have unique features for identification.
 B. are bought at designated places.
 C. may take different colours and forms.
21. What quality did the **journalist** think would serve as an indicator of a service dog?
- A. Size
 B. Attitude
 C. Dog breed