

7. A: I'm having trouble pronouncing this word. Can you help me?  
 B: " \_\_\_\_\_ "  
 A. Thank you. B. Here you are.  
 C. Of course! Repeat after me. D. What can I do now?
8. A: I'm having trouble. Can you lend me a hand?  
 B: " \_\_\_\_\_ "  
 A. Certainly. What can I do now? B. No, thank you.  
 C. I don't know. D. Not at all.
9. A: I'm looking for the bus stop. Would you mind helping me?  
 B: " \_\_\_\_\_ "  
 A. Not at all. Follow me. B. Sure. Thanks for letting me know.  
 C. I'm so glad you like it. D. We can go there by bike.
10. A: I'm lost and can't find my way. Can you help me with directions?  
 B: " \_\_\_\_\_ "  
 A. Thank you. B. I don't know where you want to go.  
 C. Sure. Follow me. D. See you later.
11. Bill: Could you possibly lend me your calculator, Alice?  
 Alice: " \_\_\_\_\_ "  
 A. Not at all. B. You are OK.  
 C. Certainly. Here you are. D. Yes, I am. Go ahead.
12. Duong: " \_\_\_\_\_ "  
 Chau: Yes, sure thing. What is it?  
 A. Will you help me with my homework?  
 B. Would you like to have some lemonade?  
 C. Do you mind turning down the radio?  
 D. Can I have a look at your new poster?
13. The librarian: Will you be quiet, boys?  
 Tim and Jack: \_\_\_\_\_  
 A. No, that's OK. B. You are welcome.  
 C. It's very nice of you to say so. D. Yes, of course. We're sorry.
14. Phuong: Would you mind giving me further information about the course?  
 Lan: " \_\_\_\_\_ "  
 A. That's totally correct. B. No problem. I'll send you an email.  
 C. Don't mention it. D. Yes, I would.