

## Part 1 Questions 1–10

### Questions 1–2

Choose the correct letter, A, B, or C.

**Example**

Who called to the credit card company?

- A Mr. Louise Carter
- B Mr. Lewis Carter
- C Mr. Louise Garter

- 1 Why did the man call?
  - A to close his existing account
  - B to cancel a cheque
  - C to complain about his key card
  
- 2 Why would the man like to revoke his credit card?
  - A His statement was lost.
  - B The annual fee was too low.
  - C The current interest rate has not been adjusted.

**Questions 3–7**

Complete the table below.

Write **NO MORE THAN THREE WORDS AND/OR A NUMBER** for each answer.

**Card Member Profile**

Name: LEWIS CARTER

Membership period: 30 years

Card No.: 2811- (3) .....

Social security No.: 021-1000-3154

Address: 1954 Woodland Hills, CA, (4) .....

Telephone No.: (area code) 951- (5) .....

Current interest rate: (6) ..... variable

New interest rate: (7) ..... variable

**Questions 8–10**

Answer the following questions.

Write **NO MORE THAN THREE WORDS AND/OR A NUMBER** for each answer.

**8** How many days would it take before the new interest rate takes effect?

.....

**9** What does the man think the customer representative deserves to get for a job well done?

.....

**10** How does Mr. Carter want his statement of account to be sent?

.....

## Part 2 Questions 11–20

### Questions 11–12

Choose the correct letter, A, B, or C.

- 11 What is the speaker's goal in delivering the speech?
- A to introduce an organisation
  - B to encourage listeners to join
  - C to enumerate types of volunteer work
- 12 What does one have to do first before deciding to be a volunteer?
- A know one's interest
  - B know the different kinds of organisations
  - C know the benefits he/she will get

### Questions 13–16

What description best describes each of the following types of volunteer projects? Choose your answers from the box and write the correct letters, A–H, next to the Questions 13–16.

#### Volunteer Projects Descriptions

- |                                |                            |
|--------------------------------|----------------------------|
| A taking care of animals       | E giving sports training   |
| B teaching children and adults | F helping raise funds      |
| C donating blood               | G assisting library staffs |
| D walking for cancer charity   | H collecting rations       |

#### Types of Volunteer Projects

- 13 Red Cross .....
- 14 United Way .....
- 15 Special Olympics .....
- 16 Food Banks .....

**Questions 17–20**

*Answer the following questions.*

*Write NO MORE THAN THREE WORDS for each answer.*

**17** What can a person check in schools and libraries to know about volunteering opportunities?

.....

**18** Besides making a call, how can one contact an organisation?

.....

**19** Who should you talk to when applying for volunteer work?

.....

**20** What other activity can volunteers do for Volunteers Unite aside from planting trees?

.....

### Part 3 Questions 21–30

#### Questions 21–23

Choose the correct letter, A, B, or C.

- 21 Why did Michelle see Mr. Davidson?
- A to ask for a remedial exam
  - B to ask for academic advice
  - C to ask for a change of grade in a test
- 22 Why did Michelle accumulate many absences and tardiness?
- A because she was on vacation
  - B because she was busy
  - C because she was sick
- 23 What did Michelle fail to do according to Mr. Davidson?
- A attend make-up classes
  - B show up at her medical appointment
  - C tell the professor about her condition

#### Questions 24–25

Complete the table.

Write **ONLY A NUMBER** for each answer.

**Class Record**

Name	Homework	Quizzes	Seatwork	Midterm	Final	Required Average
Michelle	79%	(24) .....	83%	(25) .....	–	85% or better

**Questions 26–30**

Complete the summary below.

Write **NO MORE THAN TWO WORDS** for each answer.

For Michelle to improve her grades, Mr. Davidson suggested that Michelle must not be (26) ..... or late in class. Aside from that, Michelle should also try to get (27) ..... in quizzes, homework, and seatwork. In addition, Michelle is supposed to get a high score in the upcoming (28) ..... in October. Finally, Mr. Davidson will give her a (29) ..... to work on, which must be submitted (30) ..... weeks after the final exam.

**Part 4 Questions 31–40**

**Questions 31–32**

Answer the following questions below.

Write **NO MORE THAN THREE WORDS** for each answer.

**31** What did the proposed bill create among the people?

.....

**32** Who uses capital punishment to prevent people from committing crimes?

.....

**Questions 33–36**

Complete the table below.

Write **NO MORE THAN TWO WORDS** for each answer.

Type of capital punishment	Method	Period when the punishment was popular
Burning	Burning a condemned person alive bound at a (33) .....	17th-18th centuries
Guillotine	Severing the (34) ..... from the body	During the (35) ..... in the 18th century
Lethal injection	Injecting a fatal amount of drugs into (36) .....	20th century – present

**Questions 37–40**

Complete the table below.

Write **NO MORE THAN TWO WORDS AND/OR A NUMBER** for each answer.

**Capital punishment**

ANTI-DEATH PENALTY Arguments Opponents' Opinions	PRO-DEATH PENALTY Arguments The Speaker's Opinions
<p>Death penalty is inhumane and unlawful.</p> <ul style="list-style-type: none"> <li>• Lack of deterrence</li> <li>- does not lessen (37) .....</li> <li>• Respect for human life</li> <li>- does not believe in criminals' (38) ..... to change</li> </ul>	<p>Death penalty is a justified form of punishment.</p> <ul style="list-style-type: none"> <li>• Deterrent effect of death penalty</li> <li>- decreased crime rate in 2003 by (39) .....</li> <li>• Protects us from (40) .....</li> <li>- prevents criminals from hurting innocent people</li> </ul>