

Product Responsibility and Quality Assurance

Companies must make safe and good products for people. This is called *product responsibility*. A company must check that its products do not hurt people and work correctly.

Quality assurance means checking products before selling them. Workers test the products to make sure they are strong, safe, and useful. If a product has a problem, the company must fix it or not sell it.

Good companies care about their customers. They listen to problems and improve their products. This helps people trust the company.

❓ **Questions (Choose the correct answer)**

1. What is product responsibility?

A. Making safe and good products

B. Selling cheap products

C. Advertising products

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2. What does quality assurance mean?

A. Selling products fast

B. Checking products before selling them

C. Making products bigger

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3. What do workers do in quality assurance?

A. Test the products

B. Buy the products

C. Throw away products

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4. What should a company do if a product has a problem?

A. Sell it anyway

B. Ignore it

C. Fix it or not sell it

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5. Why do companies listen to customers?

A. To make more noise

B. To stop selling products

C. To improve their products

Part 2: Vocabulary Match

Draw a line from the word to its simple meaning.

Word	Simple Meaning
1. Quality	( )To look at something carefully to find mistakes.
2. Assurance	( ) How good or bad a product is.
3. Responsibility	( ) A promise that the product is good.
4. Check	( )The duty to take care of the customer.



Quality Assurance

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