

PHẦN 1: NGHE HIỂU – VSTEP

Thời gian: 40 phút

Số câu hỏi: 35

Directions: *In this section of the test, you will have an opportunity to demonstrate your ability to understand conversations and talks in English. There are three parts in this section with special directions for each part. Answer all the questions on the basis of what is stated or implied by the speakers in the recording.*

There will be time for you to read the instructions and you will have a chance to check your work. The recording will be played ONCE only.

Time allowance: about 40 minutes, including 05 minutes to transfer your answers to your answer sheet.

PART 1: Questions 1-8

Directions: *In this part, you will hear EIGHT short announcements or instructions. There is one question for each announcement or instruction. For each question, choose the right answer A, B, C or D. Then, on the answer sheet, find the number of the question and fill in the space that corresponds to the letter of the answer that you have chosen.*

Now, let's listen to an example. On the recording, you will hear:

Woman: Hello. This is the travel agency returning your call. You left a message about the holiday you've booked, asking which meals are included in the cost during your stay at Sunny Hotel. Lunch and dinner are free but if you wish to have breakfast in the hotel, you will need to pay an extra amount of money, depending on what you order. Let me know if I can help you with any other information. Goodbye.

On the test book, you will read:

Which meal is NOT included in the price of the holiday?

A. Breakfast B. Lunch C. Dinner D. All meals

*The correct answer is A. **Breakfast**. Now, let's begin with the first question.*

Question 1: What does the caller ask Ms. Cook to do?

- A. Take along her medical insurance card
- B. Make an appointment
- C. Call the receptionist
- D. Drive his car to the clinic

Question 2: Who is Sachiko Suzuki?

- A. A job applicant
- B. A receptionist
- C. A client
- D. A personnel officer

Question 3: What is the listener asked to do?

- A. Order a new phone
- B. Call back
- C. Go to the office
- D. Contact the speaker

Question 4: What is the purpose of this message?

- A. To confirm an order
- B. To order some furniture
- C. To ask for order information
- D. To inform a change

Question 5: What is the main purpose of the call?

- A. To reschedule an interview
- B. To arrange a class
- C. To postpone an exhibition
- D. To request an application

Question 6: What is Ms. Kim asked to do?

- A. Return a phone call
- B. Deliver a printer
- C. Meet him on Friday
- D. Change the order

Question 7: What is the decreasing percentage of domestic sales?

- A. 7 percent
- B. 11 percent
- C. 17 percent
- D. 70 percent