

**Question 7: What kind of business would be making this announcement?**

- A. A gas station
- B. A hotel
- C. A restaurant
- D. A store

**Question 8: Why has confidence increased?**

- A. Because of increased investment
- B. Because of low inflation
- C. Because of higher production
- D. Because of government data

**PART 2: Questions 9-20**

**Directions:** *In this part, you will hear THREE conversations. The conversations will not be repeated. There are four questions for each conversation. For each question, choose the correct answer A, B, C or D.*

**Questions 9 to 12 refer to the following conversation.**

**Question 9: What is the problem?**

- A. The woman does not know how to get to the man's office.
- B. The copy machine is not working properly.
- C. The man is late for his appointment.
- D. The woman can't go to the office today.

**Question 10: Who most likely is the man?**

- A. An auto mechanic
- B. A photocopier technician
- C. A new assistant
- D. A coffee shop owner

**Question 11: What does the man ask the woman to do?**

- A. To have a clinic check-up
- B. To turn off the machine
- C. To check the inside paper jam
- D. To call another technician

**Question 12: When will the man most likely get to the woman's office?**

- A. In the morning
- B. During lunch
- C. In the afternoon
- D. In the evening

**Questions 13 to 16 refer to the following conversation.**

**Question 13: What is the woman's problem?**

- A. She lost a library book.
- B. She does not know where Germany is.
- C. The library does not have a book she needs.
- D. The library will not let her sign out a book.

**Question 14: Why does the woman need to find the book?**

- A. She wants to borrow it for a friend.
- B. She wants it for her essay.
- C. She wants to learn about computer systems.
- D. She wants to collect it.

**Question 15: What does the man offer to do for the woman?**

- A. He will help her to locate the material she wants from other libraries.
- B. He will ask his friends about the material she needs.
- C. He asks her to go to the nearest library.
- D. He asks her to go to the book store.

**Question 16: What if the woman borrows more than 5 books from other libraries?**

- A. She has to return the books earlier than usual.
- B. She has to pay a small service charge.
- C. She has to fill in a special form.
- D. She has to deposit.

Questions 17 to 20 refer to the following conversation.

**Question 17: When is the woman supposed to meet James?**

- A. At noon
- B. At four o'clock
- C. At four fifteen
- D. At ten o'clock

**Question 18: What can be inferred about James?**

- ~~A. The low cost of the repair work~~
- ~~B. The free service they provided~~
- ~~C. The competitive price of their products~~
- ~~D. The length of the warranty period~~
- A. He is very lazy
- B. He is punctual
- C. He is not very punctual
- D. He is very busy

**Question 19: What is true about the man?**

- A. He is a friend of Jane's and James'.
- B. He is Jane's teacher.
- C. He doesn't know James.
- D. He is an irresponsible man.

**Question 20: Why does Jane have this appointment?**

- A. To meet her old friends
- B. To complain about James' behavior
- C. To prepare for her exam
- D. To have an interview

### **PART 3: Questions 21-35**

**Directions:** *In this part, you will hear THREE talks, lectures or conversations. The talks, lectures, or conversations will not be repeated. There are five questions for each talk, lecture, or conversation. For each question, choose the right answer A, B, C or D.*

**Questions 21 to 25 refer to the following conversation.**

**Question 21: What did the woman do last night?**

- A. Studied for a final test
- B. Worked on her paper
- C. Stayed in the computer lab
- D. Turned the paper in early