Listening comprehension: Front Desk Situation

1. Multiple Choice

Listen to the conversation and choose the correct answer for each question.

1. Why does the patient go to the hospital?

2. What type of appointment does he have?

3. When was the original appointment?

4. Why can't he attend the appointment?

5. Which new date does he choose?

6. What must he NOT do before the scan?



2. True or False ✍

Decide if the following statements are **True** or **False** based on the audio.

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Statement	True / False
1. The patient wants to cancel his appointment completely.	
2. The original appointment is in April.	
3. The technician offers two new dates.	
4. The patient chooses Monday.	
5. The preparation instructions are different for the new appointment.	
6. The patient must arrive 15 minutes early.	

3. Sentence Completion

Complete the sentences with **ONE word** only.

1. The patient wants to _____ his appointment.

2. The technician checks the _____.

3. The appointment is for a _____ scan.

4. He must not eat for _____ hours before the test.

5. He must go to the _____ imaging department.

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4. Short Answer Questions

Answer the following questions in 1-2 sentences.

1. What is the patient's full name?

2. What time is the new appointment?

3. Where must the patient go when he arrives?

4. What must he remove before the scan?



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