

You will listen to a short talk on Workplace Dynamics : **Extrovert Bias**.

Read each question carefully and choose the best answer (A, B, C, or D).

- There are **7 questions**
- Each question carries **1 mark**.
- Answer all questions in the space provided.
- Remember: base your answers only on the information given in the talk.

Question 1. At the beginning of the session, what does the speaker ask the audience to do?

- A. Write down their personality type
- B. Look at the person sitting next to them
- C. Share their career goals
- D. Introduce themselves to the group

Question 2. According to the speaker, what is the assumption about people who are not the loudest in the room?

- A. They are irrelevant
- B. They are lazy
- C. They are leaders
- D. They are introverts

Question 3. What term does the speaker use to describe the tendency of companies to promote those who speak the most?

- A. Communication Gap
- B. Extrovert Bias
- C. Leadership Preference
- D. Promotion Advantage

Question 4. Why does the speaker describe open-plan offices as problematic for introverts?

- A. They encourage teamwork
- B. They are too quiet
- C. They create constant chatter
- D. They reduce productivity

Question 5. What does the speaker mean by “The Power of the Pause”?

- A. Taking frequent breaks during work
- B. Speaking slowly to gain attention
- C. Using silence to deliver thoughtful conclusions
- D. Avoiding participation in meetings

Question 6. The speaker says, “Being quiet isn’t a weakness, it’s a strategic choice.” Which of the following best supports this statement?

- A. Quiet employees are less likely to make mistakes
- B. Silence allows leaders to observe and make decisive conclusions
- C. Introverts prefer working alone
- D. Extroverts dominate discussions

Question 7. Based on the talk, how can organizations reduce the “Extrovert Bias”?

- A. By rewarding employees who speak the most
- B. By designing more open-plan offices
- C. By valuing depth of observation and listening skills
- D. By encouraging louder presentations