

1. Travel Agent: Hello. Steve speaking. How may I help you?

Vanessa: I'd like to book a direct flight to Mexico.

Vanessa: May 20th to June 4th.

Vanessa: Round-trip.

Travel Agent: Are you departing from Boston?

Travel Agent: One-way or a round-trip ticket?

Vanessa: Yes.

Travel agent: Economy, business, or first class?

Vanessa: A morning flight.

Travel Agent: Morning, afternoon, or evening flight?

Vanessa: Economy.

Travel Agent: When do you plan to travel?

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