BRITISH COUNCIL

LearnEnglish

Speaking: A2

Apologising

In this video, Paul says sorry for making Noelia fall over. Listen to the language they use for apologising and practise saying the useful phrases.

Before watching

Do the preparation task first. Then watch the video and do the exercises.

Preparation task

Put the phrases (a–h) in the correct group (1–2).

Groups

1. Apologising

   .....

2. Accepting an apology

   .....

Phrases

a. Honestly, it's fine.
b. I'm so sorry.
c. It was my fault and I'm sorry.
d. That's all right.
e. Don't worry about it.
f. That's OK.
g. I'm really sorry.
h. I want to apologise.

Tasks

Task 1

Are the sentences true or false?

	Answer	
1. Noelia is trying to go quickly.	True	False
2. Paul thinks it's funny that Noelia falls over.	True	False
3. They both apologise.	True	False
4. Noelia is hurt.	True	False
5. The laptop breaks when Noelia falls over.	True	False
6. Bob walks on the laptop by accident.	True	False

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Task 2

Complete the dialogue.

OK	really	so sorry	right
about	fine	fault	too

Paul: Noelia! I am (1)..... ! Are you (2)..... ?
Noelia: I think so. That was lucky.
Paul: I'm (3)..... sorry! I didn't see you!
Noelia: That's all (4)..... . I shouldn't have been running.
Paul: Still, it was my (5)..... and I'm sorry.
Noelia: I'm sorry (6)..... . It was both of us. Honestly, it's (7)..... .
Don't worry (8)..... it.

Task 3

Put the words and phrases in order to make sentences.

1. so I am sorry !
2. all . right That's
3. my I'm sorry was It . fault and
4. I'm . too sorry
5. about . worry Don't it
6. fine it's . Honestly,

Discussion

When was the last time you said sorry for doing something?

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Transcript

Ana: Hi! I'm Ana. Welcome to *What to Say*!

Do you know what to say when you want to apologise? Listen out for useful language for apologising. Then, we'll practise saying the new phrases – after this.

Paul: Noelia! I am so sorry! Are you OK?

Noelia: I think so. That was lucky.

Paul: I'm really sorry! I didn't see you!

Noelia: That's all right. I shouldn't have been running.

Paul: No, no, I should have been paying attention.

Noelia: And they teach you not to run inside at school!

Paul: Still, it was my fault and I'm sorry.

Noelia: I'm sorry too. It was both of us. Honestly, it's fine. I'm fine. Don't worry about it. Hey, I saved the laptop though!

Bob: Yeah, I'll be there in ...

Noelia: Oh no!

Bob: Uh oh!

Paul: Ahhhh ...

Ana: Hello again! Ooh, I hope Noelia's OK. So, did you notice the useful phrases used for apologising? Listen to me and then repeat.

I'm so sorry!

I'm really sorry!

That's all right.

It was my fault.

I'm sorry too.

Honestly, it's fine.

Don't worry about it.

Ana: Try and use some of these phrases the next time you want to apologise in English. Bye for now!

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